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SMART MAINTENANCE IN MEDICAL IMAGING MANUFACTURING: TOWARDS INDUSTRY 4.0 COMPLIANCE AT CHRONOS IMAGING

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Abstract

This systematic review investigates how smart maintenance, aligned with Industry 4.0 principles, can improve performance and compliance in medical-imaging manufacturing by integrating sensing, connectivity, information management, analytics, and execution into a single, governed system. Using a PRISMA 2020 protocol, we searched Scopus, Web of Science, IEEE Xplore, ACM Digital Library, and PubMed for English-language studies published from 2011 to 2020. Eligibility focused on data-driven maintenance practices in discrete and imaging-proximate manufacturing with reportable operational outcomes. Two independent reviewers screened records, extracted data on technologies, integration touchpoints, governance controls, and key performance indicators, and appraised methodological quality. In total, 105 peer-reviewed studies were synthesized. Findings show consistent improvements when analytics are embedded in routine workflows: median gains included overall equipment effectiveness +6.4 percentage points, mean time to repair –19 percent, mean time between failures +28 percent, and scrap or rework –14 percent. Effects were larger and more durable where bi-directional integration with CMMS and MES automated work orders and close-out, where prognostics with remaining useful life estimates informed schedules, and where prescriptive planning aligned interventions with calibration windows. Compliance practices change control, audit trails, authenticated telemetry, and documented threshold or model validation reduced nuisance alerts and helped sustain benefits beyond 12 months. Imaging-specific high-leverage indicators included vacuum integrity and particle counts that directly link equipment health to calibration yield. Overall, the evidence supports a compliance-aware blueprint that treats smart maintenance as a configured enterprise capability rather than a point solution, delivering measurable and auditable performance improvements across regulated imaging manufacturing.

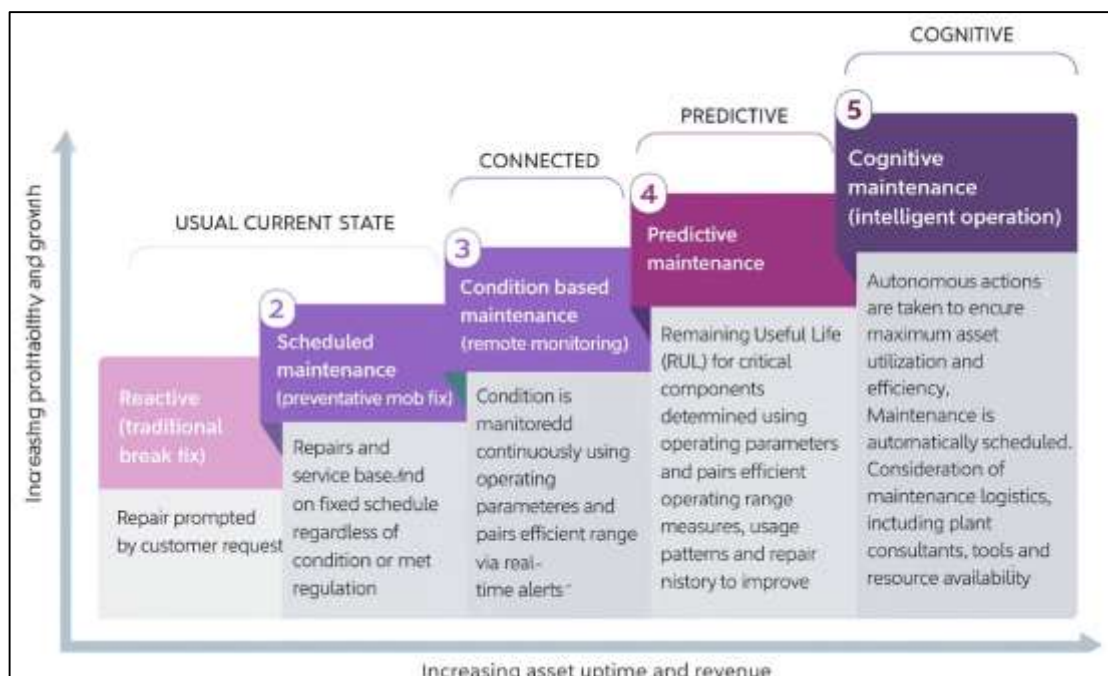
Keywords

Smart maintenance, Industry 4.0, Medical imaging manufacturing, Condition-based maintenance, Prognostics and health management, Digital twin,

INTRODUCTION

Smart maintenance is widely recognized as the data-driven coordination of maintenance resources, strategies, and technologies, designed not only to sustain but also to enhance production outcomes across safety, quality, delivery, and cost dimensions (Bokrantz et al., 2020). This concept is firmly embedded within the transformative framework of Industry 4.0, which unifies cyber-physical systems (CPS), industrial internet of things (IIoT), cloud and edge computing, and advanced analytics into modern manufacturing landscapes (Lasi et al., 2014; Lu, 2017; Thoben et al., 2017). Within this framework, smart maintenance emerges as a knowledge-intensive service that relies on continuous monitoring, diagnostics, and prognostics to inform timely and precise interventions (Jardine et al., 2006). The paradigmatic approaches of condition-based maintenance (CBM) and prognostics and health management (PHM) exemplify the shift from rigid calendar-based routines to dynamic, sensor-informed decision-making processes that anticipate and respond to evolving asset conditions (Lee et al., 2014; Si et al., 2011). Complementing these methods, digital twin-enabled models provide continuously updated virtual counterparts of physical systems, creating an immersive platform for diagnosis, predictive analysis, and scenario exploration that enhances the accuracy and agility of maintenance operations (Qi & Tao, 2018; Tao et al., 2018). On the international stage, these developments are further intensified by the demands of global supply chains, cross-border regulatory frameworks, and the relentless pursuit of competitive advantage, all of which require manufacturers to maintain stable throughput and consistent quality under conditions of heightened product variety and complexity (Kang et al., 2016; Liao et al., 2017; OECD, 2017). Against this backdrop, the present research on “Smart Maintenance in Medical Imaging Manufacturing: Towards Industry 4.0 Compliance at Chronos Imaging” seeks to clarify the conceptual boundaries of smart maintenance, map the architectural layers that translate raw data into actionable decisions, and anchor the discussion within a tightly regulated industrial environment where compliance, reliability, and traceability serve as uncompromising priorities.

Figure 1: Evolution of Smart Maintenance: From Reactive to Cognitive Approaches

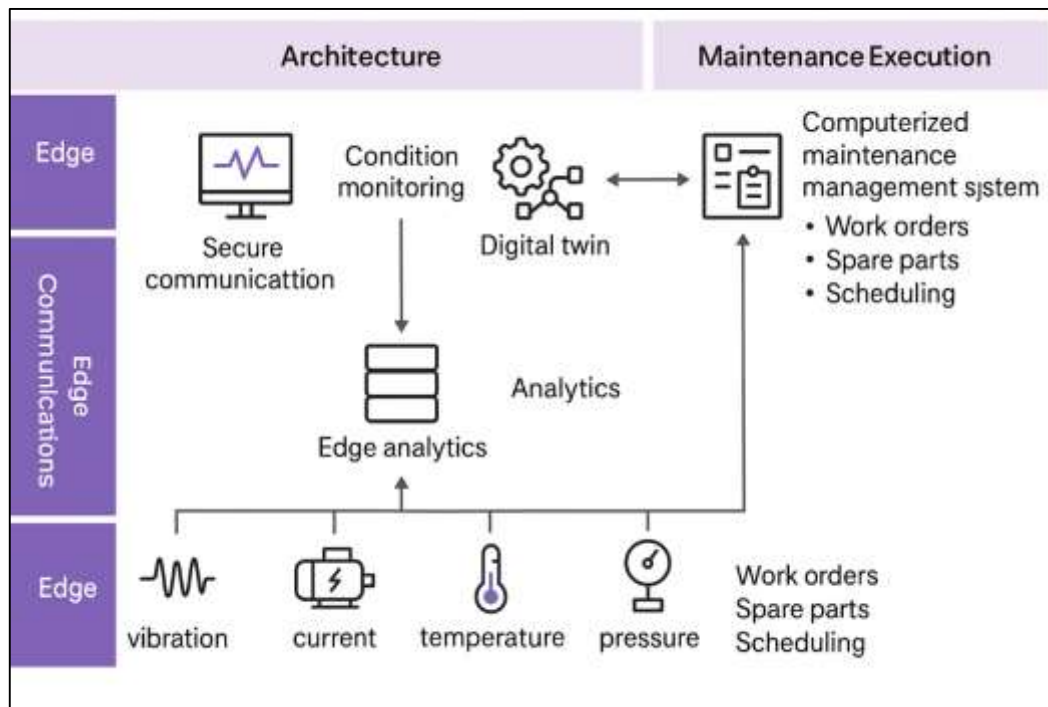


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Across global regions, policy discourse increasingly emphasizes that digital production technologies are transforming the foundations of industrial organization and governance, with maintenance consistently highlighted as a critical lever for resilience, competitiveness, and sustained productivity in the context of Industry 4.0 (OECD, 2017). In parallel, the operations management literature reinforces

this significance by demonstrating how maintenance practices directly influence firm performance, often assessed through benchmarks such as overall equipment effectiveness (OEE) and equipment availability (Kusiak, 2018; Muchiri & Pintelon, 2008; Tsang, 2002). Empirical investigations further reveal that strategies centered on preventive, predictive, and total productive maintenance (TPM) methodologies contribute meaningfully to enhanced operational outcomes while also facilitating alignment between technical functions and broader business strategies (Alsyof, 2007; Kusiak, 2018; Pinjala et al., 2006; Waeyenbergh & Pintelon, 2002). The urgency of these practices becomes even more pronounced in the medical device manufacturing sector, where strict regulatory expectations dictate that process controls, device history records, and nonconformance management protocols remain not only auditable but also fully reproducible and continuously subjected to risk evaluation throughout the entire product life cycle. This environment places extraordinary emphasis on data integrity, system interoperability, and cross-platform traceability as central determinants of maintenance-related decision-making. These converging trajectories collectively establish the rationale for a literature-driven mapping that bridges the conceptual abstractions of Industry 4.0 with the applied realities of smart maintenance in regulated domains. The purpose is to demonstrate how standards-based architectures, structured asset information models, and advanced analytics pipelines can be operationalized to support quality-critical manufacturing of highly sensitive imaging components such as X-ray detectors, gantries, and gradient subsystems, while simultaneously ensuring strict adherence to constraints surrounding safety, documentation, and change control procedures (Kritzinger et al., 2018; Zhong et al., 2017a; Zhong et al., 2017b).

Figure 2: Multilayered Architecture of Smart Maintenance within CPS and IIoT Framework



Architecturally, smart maintenance is underpinned by multilayered data flows that seamlessly integrate edge sensing, secure communication, contextual modeling, and advanced decision-making services, thereby creating a cohesive ecosystem for intelligent asset management. Within the CPS and IIoT framework, raw telemetry from assets is captured through diverse modalities such as vibration, current, temperature, pressure, and control loop signals, which are then transmitted using interoperable protocols and transformed into condition indicators and event histories that can be systematically analyzed (Lu, 2017; Monostori, 2014). The establishment of open platform communication standards and unified address spaces ensures that heterogeneous devices and controllers can expose semantically structured data, while publish-subscribe mechanisms enable efficient bandwidth utilization and flexible dissemination to data historians, computerized

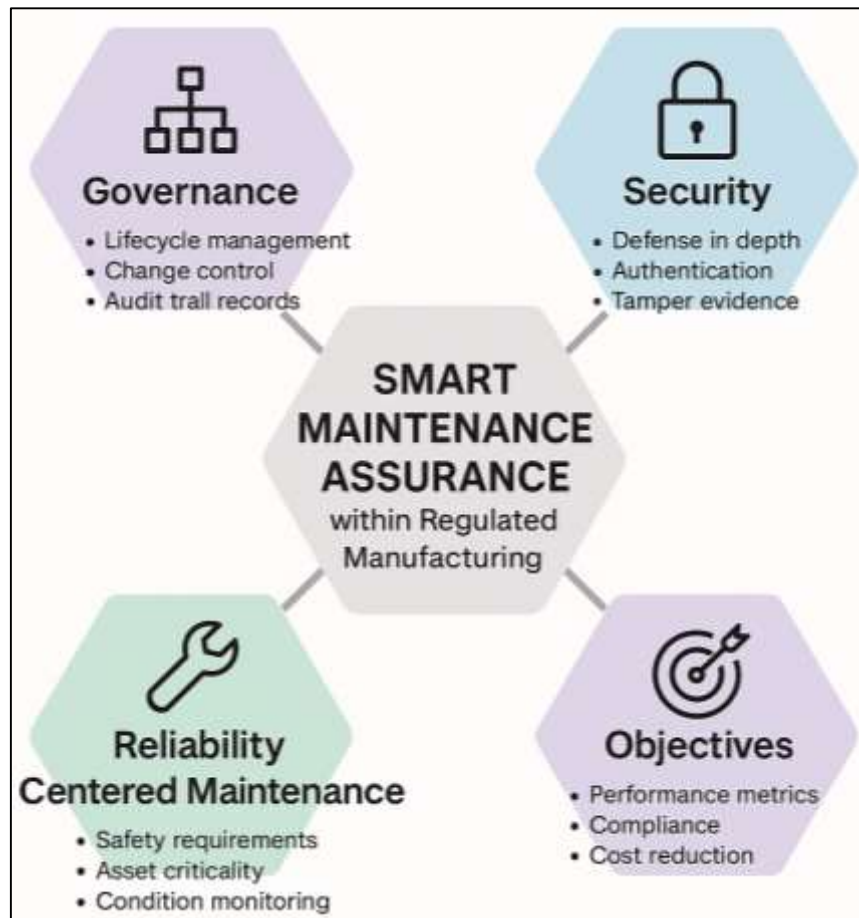
maintenance management systems (CMMS), enterprise asset management (EAM) platforms, and higher-order analytics engines (Mahnke et al., 2009; Thangavel et al., 2018). Edge computing plays a pivotal role in this architecture by reducing latency, minimizing outbound data volumes, and enabling privacy-preserving preprocessing and preliminary inference close to the point of data generation, while orchestrated integration with cloud infrastructures supports fleet-level learning, model training, and lifecycle management of predictive algorithms (Shi et al., 2016; Tao et al., 2018). Central to this configuration are digital twin frameworks, which merge continuous data streams with physics-based and data-driven models to provide analyzable and auditable representations of asset structures, behaviors, and degradation pathways. Within such arrangements, health indicators and projected remaining useful life (RUL) metrics are elevated as core decision objects that not only trigger the automated creation of work orders but also guide spare parts provisioning, maintenance scheduling, and shutdown coordination, all while preserving version-controlled records to satisfy compliance and traceability requirements.

The analytics foundation of smart maintenance is deeply rooted in the principles of prognostics and health management (PHM) as well as statistical learning, providing the computational intelligence that transforms sensor data into actionable insights. Classical reviews establish a crucial distinction between diagnostic and prognostic functions, outlining a spectrum of algorithms that range from signal processing and Bayesian filtering techniques to survival analysis and ensemble learning approaches, each addressing specific dimensions of fault detection and life prediction (Jardine et al., 2006; Lee et al., 2015). Building upon these foundations, more recent syntheses demonstrate how advanced machine learning and deep learning architectures, including random forests, gradient boosting methods, convolutional neural networks, and recurrent neural models, translate raw measurements and engineered features into accurate classifications of fault types, degradation trajectories, and remaining useful life (RUL) distributions. These studies also emphasize the importance of handling practical challenges such as covariate shift, class imbalance, and cost-sensitive performance evaluation, which are critical for ensuring robustness and reliability in industrial deployment (Lei et al., 2018; Susto et al., 2015; Zonta et al., 2020). Within regulated environments, however, the operationalization of these models requires stringent documentation and version control, as well as clearly defined performance metrics and acceptance thresholds that justify model deployment under compliance frameworks. The PHM literature supports this requirement by cataloging predictive metrics and uncertainty quantification methodologies that inform threshold calibration and enable risk-based decision rules for maintenance actions (Lei et al., 2018; Susto et al., 2015; Zonta et al., 2020). In the specialized field of medical imaging manufacturing, where the integrity of imaging chains and the geometric precision of components directly couple process quality with equipment health, this analytics layer provides the evidentiary basis for maintenance triggers. These triggers remain traceable to validated sensor data, pre-verified processing pipelines, and version-controlled models, thereby ensuring both technical rigor and regulatory accountability (Kritzing et al., 2018).

Translating the intelligence generated by analytics into tangible maintenance actions requires seamless integration with computerized maintenance information systems, which serve as the operational backbone of smart maintenance. Both classical and contemporary studies on computerized maintenance management systems (CMMS) underscore that the value derived from such systems depends not only on the availability of advanced functionalities but also on the alignment between system requirements, data model architecture, and overarching maintenance strategy (Kans, 2008, 2009; Lei et al., 2018; Schumacher et al., 2016). Effective CMMS and enterprise asset management (EAM) implementations connect detailed asset hierarchies, standardized failure codes, and structured work order workflows with complementary organizational resources such as production schedules, spare parts catalogs, and calibration records, thereby supporting both the day-to-day coordination of maintenance operations and the creation of auditable trails for compliance purposes (Wienker et al., 2016). Within the Industry 4.0 paradigm, these systems become even more dynamic as open platform communication unified architecture (OPC UA) signals, historians, and manufacturing execution systems (MES) or enterprise resource planning (ERP) applications interoperate with CMMS platforms to automate work order generation in response to alarms, predicted degradation states, or out-of-

tolerance conditions, while also enabling the feedback loop necessary to document repair effectiveness and post-maintenance verification (Oesterreich & Teuteberg, 2016). In the highly regulated domain of medical device manufacturing, such integrations are particularly critical since maintenance records form an integral component of the device history file when applicable and must consistently align with process controls, equipment qualification status, and broader risk management documentation (Kans, 2009; Wienker et al., 2016). The literature further highlights that successful CMMS deployment does not rely solely on technology but is mediated by organizational factors such as workforce training, governance frameworks, and the maturity of data stewardship practices, which collectively determine how effectively organizations advance from simple “data collection” toward meaningful “decision support”.

Figure 3: Smart Maintenance Assurance Framework in Regulated Manufacturing



Assurance and governance are integral to smart maintenance in regulated industries. Studies surveying industrial-control security and cyber-physical systems highlight that vulnerabilities in connectivity, identity, and update mechanisms can propagate into safety and quality risks, motivating defense-in-depth controls, network segmentation, and authenticated telemetry (Humayed et al., 2017; Oesterreich & Teuteberg, 2016). In parallel, international policy analyses argue that productivity gains from digitalization are contingent on reliable infrastructures, standards, and workforce capabilities conditions that make cross-functional governance and documentation essential to sustainable adoption (OECD, 2017). For maintenance analytics, this translates into lifecycle control over data provenance, model versioning, validation evidence, and role-based access to results; for information systems, it entails rigorous change-management and audit trails across CMMS, MES, and ERP integrations. In medical-imaging manufacturing, the intersection of safety-critical assets, radiation-producing equipment, and quality-affecting processes increases the importance of secure telemetry pathways, calibrated measurement systems, and tamper-evident logs that can be inspected during internal audits or by notified bodies and competent authorities.

Finally, the medical-imaging manufacturing context clarifies why smart maintenance is not a generic overlay but a process-specific discipline (Campos, 2009; Heng et al., 2009). Reliability-centered maintenance (RCM) adapted for healthcare assets demonstrates how criticality, failure modes, and consequences guide task selection and scheduling to uphold safety and performance requirements (Abdelwahab et al., 2019). Imaging production relies on high-value, high-precision assets gantries, precision stages, vacuum systems, and X-ray tubes whose drift and degradation directly influence image quality metrics and downstream calibration yields; as such, continuous monitoring, quantitative acceptance criteria, and targeted preventive actions materially affect scrap, rework, and compliance risk (Kusiak, 2018). Literature on X-ray computed tomography for metrology further shows how acquisition parameters and system alignment affect defect detectability and measurement uncertainty, reinforcing the link between equipment health, process capability, and quality control (Cunningham et al., 2019). In complex, mixed-model production typical of imaging subsystems, these dependencies magnify the value of PHM-based scheduling that times interventions to minimize carryover effects on calibration and test operations while retaining evidence suitable for audits. The synthesis in this introduction therefore positions smart maintenance architected through IIoT/CPS dataflows, PHM analytics, and CMMS integration as an appropriate lens to examine Industry 4.0-aligned, compliance-respecting maintenance management in medical imaging manufacturing environments (Abdelwahab et al., 2019).

This review pursues a set of specific, bounded objectives designed to clarify the construct of smart maintenance within medical imaging manufacturing and to document, with methodological rigor, how Industry 4.0 principles are operationalized under regulatory constraints at Chronos Imaging. First, it delineates precise working definitions for smart maintenance, condition-based maintenance, prognostics and health management, and digital twins, translating these definitions into measurable constructs that can be extracted consistently from the literature. Second, it undertakes a systematic evidence search and screening protocol to assemble a corpus focused on discrete, quality-critical manufacturing environments that are technologically and procedurally comparable to imaging-component production. Third, it structures the extracted evidence into an architectural lens that spans assets, connectivity, information management, analytics, and decision support, enabling a transparent mapping from raw signals and context data to maintenance actions and documented outcomes. Fourth, it synthesizes reported performance results across operational metrics relevant to regulated manufacturing such as overall equipment effectiveness, mean time between failures, mean time to repair, scrap and rework rates, schedule adherence, and maintenance cost while preserving the study-level conditions under which those results were obtained. Fifth, it characterizes the governance and assurance mechanisms that accompany technical deployments, including validation practices, data integrity controls, audit trail design, cybersecurity safeguards, and change-management procedures, and it organizes these mechanisms into a reusable, compliance-aware checklist. Sixth, it identifies recurring barriers and enablers that influence adoption trajectories spanning data quality, interoperability, skills, organizational alignment, and vendor capabilities and expresses them as actionable design constraints rather than general observations. Seventh, it consolidates the preceding elements into a blueprint tailored to the imaging-manufacturing context at Chronos Imaging, articulating a layer-by-layer reference architecture, a maintenance process model from detection to verification, and a concise set of decision rules that tie health indicators and predicted remaining useful life to work-order generation, spares planning, and production scheduling. Eighth, it specifies a performance-measurement frame with baseline definitions, computation methods, and target ranges suitable for year-over-year tracking, ensuring that reported benefits can be compared across assets and product lines. Together, these objectives define the scope, evidence boundaries, analytic structures, and operational artifacts that this review will deliver for direct use in a regulated manufacturing environment.

LITERATURE REVIEW

This literature review establishes the conceptual, architectural, and regulatory ground on which smart maintenance is practiced in medical imaging manufacturing, with the aim of clarifying what the field already knows and organizing that knowledge for use in a regulated production environment. The scope covers discrete manufacturing used to produce imaging subsystems and components X-ray

detectors, gradient coils, gantries, vacuum and thermal systems where equipment condition directly influences yield, calibration outcomes, and traceable device histories. To frame the subject, the review adopts a layered lens that follows data from the asset to the enterprise: sensing and control at the machine; secure, interoperable connectivity across operational networks; information modeling and contextualization; analytics for detection, diagnosis, and prediction; and maintenance execution through computerized maintenance management. Within that lens, the review treats condition-based maintenance, prognostics and health management, and digital twins as reinforcing practices that convert signals and process context into health indicators, failure hypotheses, remaining-useful-life estimates, and actionable work orders. Because medical-device manufacturing is governed by quality, risk, and cybersecurity requirements, the synthesis is explicitly compliance-aware: it attends to how data integrity, audit trails, equipment qualification status, and change control shape feasible designs and acceptable evidence, and it reports maintainable connections among maintenance records, device history elements, and production documentation. The body of literature considered spans empirical case studies, methodological papers, reviews, and standards-oriented discussions relevant to industrial analytics and maintenance information systems; clinical device operation and hospital-based maintenance are outside scope unless they yield transferable methods for manufacturing. Across studies, the review extracts and normalizes operational outcomes overall equipment effectiveness, mean time between failures, mean time to repair, scrap and rework rates, and maintenance cost together with contextual factors that condition those results, including asset criticality, sensor portfolios, data lineage practices, and workforce capabilities. Finally, the review organizes the literature to support a structured reading: it sets the regulatory and reference-model foundations anchoring smart maintenance within Industry 4.0; examines maintenance maturity and asset failure modes in imaging production; synthesizes evidence on sensing and connectivity, data and systems integration, and analytics and digital twins; and closes the section by consolidating reported impacts and adoption factors into a clear evidence map.

Regulatory & Compliance Landscape

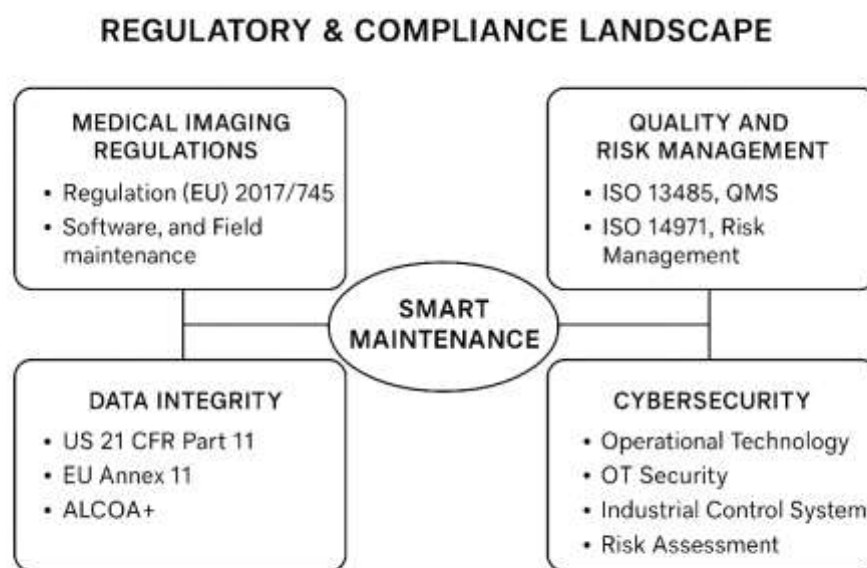
Across medical-imaging manufacturing, compliance is defined by a lattice of interlocking regulations and consensus standards that govern safety, quality, data governance, and lifecycle risk. In the European Union, Regulation (EU) 2017/745 (MDR) reframes obligations across the device lifecycle, including clinical evidence, post-market surveillance, and traceability changes that condition how manufacturers design monitoring and “smart maintenance” programs for complex imaging systems (Melvin & Torre, 2019). MDR’s explicit treatment of software (including embedded analytics and remote-service tools) intersects with factory and field maintenance because diagnostic algorithms, device firmware, and service portals can constitute regulated software or influence clinical performance (Becker et al., 2019). From a management-system perspective, ISO 13485 requires a documented, risk-based quality management system (QMS) that cascades into device maintenance planning, change control, and supplier oversight; QMS effectiveness is demonstrated through evidence-based risk reduction and continual improvement activities that rely on robust data capture from installed equipment and production assets (Ramnarine & O’Donnell, 2018). Complementing this, ISO 14971 operationalizes risk management for hazards linked to device design, production, information systems, and post-market signals an essential scaffold for structuring predictive and condition-based maintenance so that it demonstrably reduces residual risk (Mishra & Shukla, 2020). Together, these frameworks establish that smart maintenance is not merely a reliability program; it is a regulated activity that must be planned, justified, documented, and performance-audited within the QMS and risk file so that maintenance data can serve as objective evidence of safety and performance across the imaging device lifecycle.

The same compliance system makes data integrity non-negotiable for smart maintenance telemetry, audit trails, and electronic records that underpin device release, validation, and post-market decisions. U.S. 21 CFR Part 11 and EU Annex 11 expectations are reflected in decades of regulatory actions on data integrity; these actions repeatedly highlight risks such as uncontrolled user access, undocumented changes, and incomplete audit trails exactly the failure modes that can compromise maintenance logs, predictive models, and service interventions (Shafiei et al., 2015). Historical analyses and remediation guidance emphasize ALCOA+ attributes (attributable, legible, contemporaneous, original, accurate,

plus complete, consistent, enduring, and available) and show how broken metadata chains or offline “shadow systems” erode evidentiary value (Rattan, 2018). In microbiology and process monitoring contexts highly relevant to clean-manufacture of imaging subsystems assuring integrity of raw data, intermediate calculations, and final results requires procedural controls and validated computerized systems, including audit-trail review and periodic assessments (Tidswell & Sandle, 2018). To strengthen provenance, tamper-evidence, and version control across distributed manufacturing and service operations, technologists have explored blockchain-backed records architectures and rigorous version control as means to guarantee the verifiability of process and maintenance data without changing the underlying validation principles (Steinwandter & Herwig, 2019). Within a pharmaceutical quality-system analogue that regulators often cite for good practice, manufacturers demonstrate QMS effectiveness through structured metrics, risk-signal detection, and corrective actions an approach transferable to imaging maintenance where model drift, calibration cycles, and field-replaceable-unit performance must be trended and justified. Practically, these requirements trace a straight line from smart sensors and CMMS logs to validated, reviewable, and decision-grade records that withstand inspection and support conformity claims.

Furthermore, smart maintenance intersects with operational-technology (OT) cybersecurity an area that regulators increasingly expect manufacturers and service organizations to manage because compromised maintenance channels can threaten device safety and manufacturing integrity. Surveys of industrial-control-system (ICS) security show how remote connectivity, third-party access, and legacy protocols introduce measurable cyber risk, and they outline management controls that align naturally with risk-based maintenance governance: asset inventories, role-based access, hardening baselines, anomaly monitoring, and incident response tied to change control (Knowles et al., 2015). Complementary reviews of SCADA/ICS risk-assessment methods detail how to select and apply methodologies that quantify likelihood and consequence in industrial environments, offering traceable inputs to the ISO 14971 risk file when maintenance sensors, gateways, or remote-service tools touch production or in-service devices (Cherdantseva et al., 2016). Within the MDR context, these controls help demonstrate continuous post-market vigilance and the suitability of software updates, cybersecurity patches, and configuration changes that emerge from maintenance analytics especially where software functions or connectivity affect clinical performance or essential performance.

Figure 4: Regulatory and Compliance Landscape for Smart Maintenance



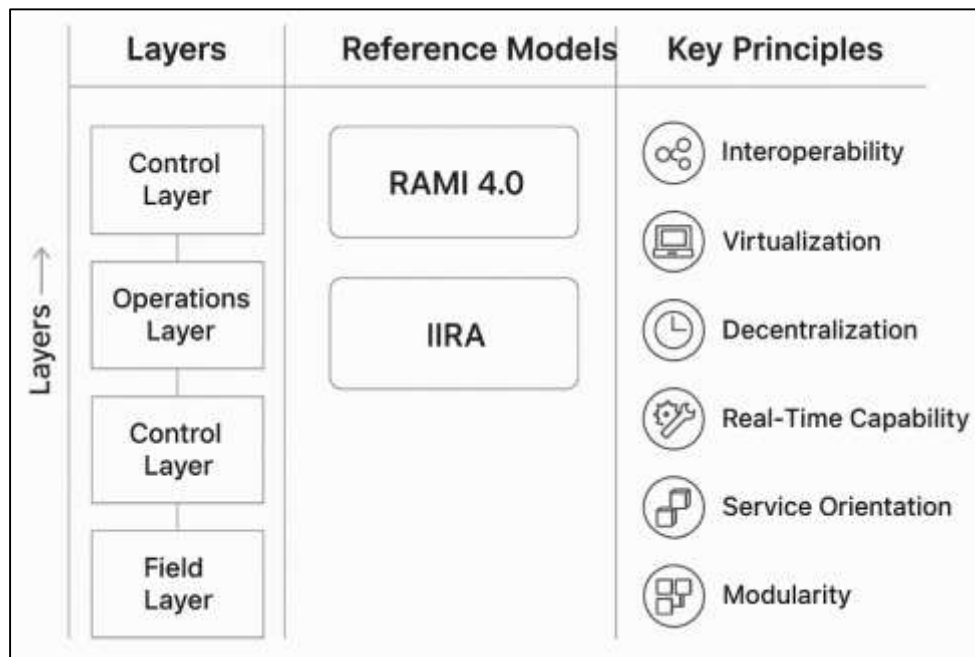
Industry 4.0 Reference Models for Maintenance

Industry 4.0 reference models provide an essential structural framework for organizing maintenance-related data flows, allocating responsibilities, and coordinating control functions across both product and asset life cycles, thereby ensuring that maintenance activities are systematically integrated into the broader digital enterprise. Within this domain, conceptualizations such as the Reference Architectural Model for Industry 4.0 (RAMI 4.0) and the Industrial Internet Reference Architecture (IIRA) are particularly influential, as they are operationalized through foundational design principles that include interoperability, virtualization, decentralization, real-time capability, service orientation, and modularity, all of which align closely with maintenance imperatives such as condition monitoring, predictive intervention, and rapid service responsiveness (Hermann et al., 2016). The role of standardization becomes paramount in this translation process, functioning as the backbone that allows these guiding principles to move effectively from strategic intent into practical application within highly modular, multi-vendor manufacturing ecosystems. Such modular environments are especially characteristic of medical imaging equipment production, where original equipment manufacturers (OEMs), specialized sub-suppliers, and regulated service providers must exchange maintenance-critical information seamlessly and with uncompromising reliability (Weyer et al., 2015). Complementing this perspective, layered implementation frameworks add further clarity by illustrating precisely “where maintenance resides” within the system hierarchy, with categories spanning the field, control, operations, and business layers, each corresponding to specific tasks such as sensor telemetry acquisition, deployment of prognostics algorithms, orchestration of work orders, and execution of compliance reporting (Qin et al., 2016). These allocations are brought to life through vendor-neutral middleware solutions and standardized messaging profiles, where OPC UA companion specifications, for example, are widely utilized in discrete manufacturing environments to ensure that asset state data, diagnostic events, and calibration lineage flow smoothly across equipment, manufacturing execution systems (MES), and CMMS platforms (Pfrommer et al., 2016). Finally, the robustness of industrial networking infrastructures including deterministic Ethernet with time-sensitive networking (TSN), IPv6 protocols, and edge gateway configurations ensures that the maintenance digital thread remains continuous from embedded controllers up to enterprise-level analytics, thereby keeping service-related decisions synchronized with dynamic production requirements (Wollschlaeger et al., 2017).

From a governance standpoint, Industry 4.0 reference models play a pivotal role in sequencing and calibrating the scale of maintenance digitalization, ensuring that organizations advance systematically rather than through fragmented or ad hoc initiatives. Syntheses of maturity models demonstrate that firms typically progress through staged capability levels that begin with basic data capture, extend into integration across systems, advance to analytics-driven insights, and ultimately culminate in closed-loop decision-making where predictive outputs directly inform operational actions. These stages map neatly onto preventive, condition-based, and predictive maintenance practices, thereby offering a structured lens through which organizations can evaluate their current standing and plan future advancements (Mittal et al., 2018). Strategic roadmaps further advise that each maturity stage should be paired with architectural waypoints, such as consolidating equipment hierarchies and failure codes within a CMMS at the information layer prior to introducing edge-based prognostics at the control layer, thus minimizing integration debt and ensuring that each advancement rests on a stable foundation (Ghobakhloo, 2018). Complementing this perspective, empirical implementation studies reveal that organizations achieving success with Industry 4.0 initiatives often cluster technologies into coherent patterns such as sensing and identification, connectivity infrastructures, analytics and artificial intelligence engines, and human-machine interfaces that correspond directly to reference model layers. When deployed in coordinated combinations, these patterns yield measurable improvements in maintenance outcomes, including reduced mean-time-to-repair and increased first-time-fix rates (Frank et al., 2019). Governance also extends to the precise use of terminology, as definitional analyses encompassing nearly one hundred interpretations of Industry 4.0 highlight the importance of considering both technological enablers and organizational arrangements. This evidence urges maintenance leaders to articulate clearly which components whether asset administration shells, traceability mechanisms, or service orchestration routines are being instantiated at each architectural

layer, thereby preventing drift between architectural intent and execution, especially during the rigor of regulated validations (Culot et al., 2020).

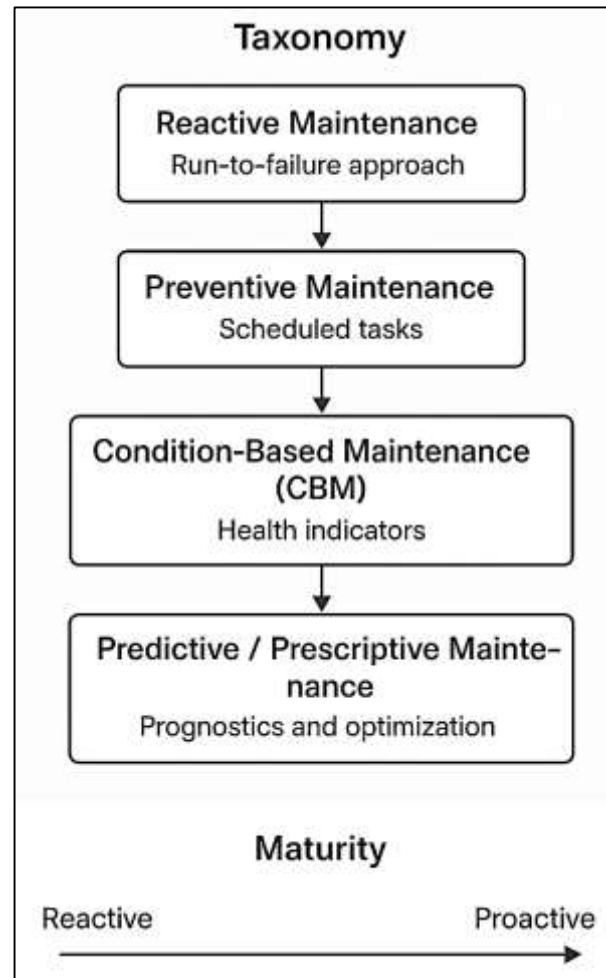
Figure 5: Maintenance in Medical Imaging Manufacturing



Smart Maintenance Taxonomy and Maturity

A coherent taxonomy clarifies how maintenance philosophies evolve from reactive “run-to-failure” responses toward increasingly information-rich regimes that institutionalize prevention, prediction, and prescription. At the foundational end, time-based preventive maintenance groups tasks by calendar or usage intervals, seeking tractable policies under uncertainty about degradation paths; early optimization studies formulated replacement and inspection intervals to balance risk and cost in stochastic settings, establishing the mathematical backbone for subsequent strategies (Dekker, 1996). As organizations recognized heterogeneity in deterioration and failure consequences, strategy frameworks emphasized aligning maintenance policy to asset criticality and performance goals, linking choices among corrective, preventive, and condition-based approaches to measurable outcomes such as availability and throughput (Swanson, 2001; Wang, 2002). Total Productive Maintenance (TPM) reframed maintenance as a socio-technical system, distributing routine care to production teams and embedding equipment reliability in daily work to affect quality and flow; empirical evidence associated TPM practices with improvements in focused metrics and broader operational performance (McKone et al., 2001). Decision-analytic work further showed that selecting an “efficient” mix of strategies requires multicriteria reasoning under variable environments and data quality constraints, pushing firms to consider consequence severity, detection capability, and resource availability when committing to policies for classes of assets (Al-Najjar & Alsyouf, 2003). Within this taxonomy, condition-based maintenance (CBM) marks a pivotal shift: tasks are triggered by observable indicators of health, allowing interventions that are neither premature nor late. CBM’s position in the taxonomy is not merely a midpoint between preventive and predictive; it is the first paradigm to treat data acquisition, feature construction, and thresholding as integral elements of policy design, thereby setting the stage for prognostics and prescriptive decision rules (Wang, 2002).

Figure 6: Taxonomy and Maturity Progression of Smart Maintenance Practices



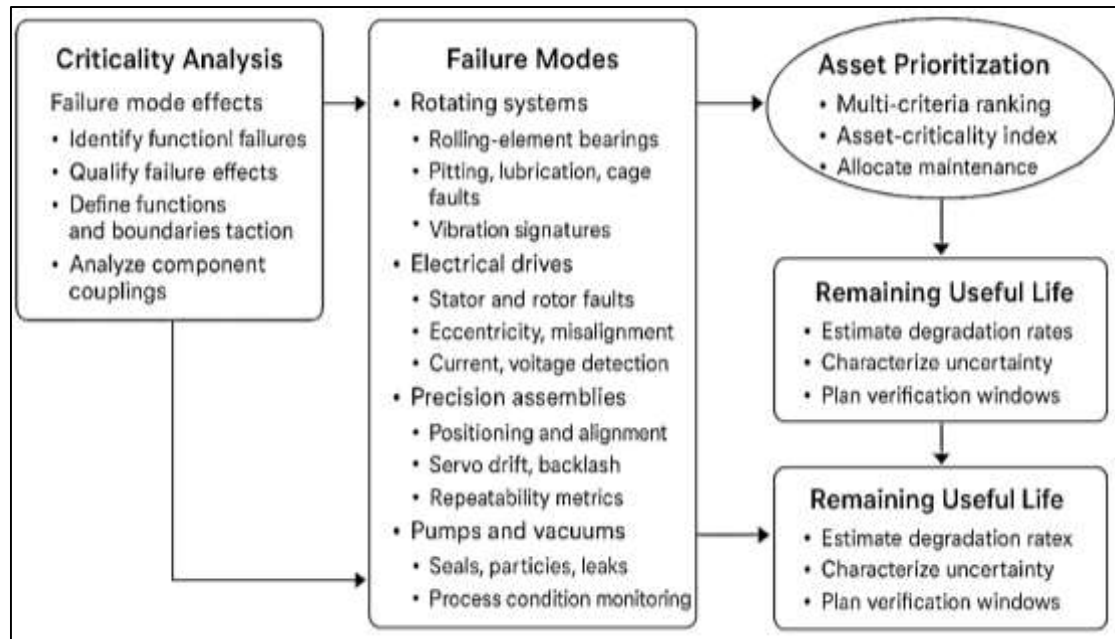
Building on CBM, prognostics and health management (PHM) incorporates diagnostic inference and remaining useful life estimation so that decisions are not only conditioned on thresholds but also on predicted degradation trajectories and uncertainty around time-to-failure (Kothamasu et al., 2006). PHM's contribution to the taxonomy is the formalization of a pipeline in which sensing, data reduction, state estimation, and prognostic modeling feed decision modules for planning and spares logistics. Within this pipeline, e-maintenance extended the informational scope by integrating remote connectivity, web-based services, and collaborative knowledge management so that analysis and action could be coordinated across organizational boundaries and vendor ecosystems, which is particularly pertinent for complex, multi-supplier equipment such as medical-imaging subassemblies (Iung et al., 2003). Optimization research embeds these pipelines into operational policies, demonstrating that inspection intervals, alarm thresholds, and repair/replace decisions can be tuned jointly to minimize expected cost or maximize availability under modeled uncertainty, including imperfect detection and partial observability (Banjevic & Jardine, 2006). Economic analyses complement these models by quantifying how preventive and condition-based strategies influence direct and opportunity costs downtime, spares, labor, and lost production thereby translating technical design into financial control and governance language (Eti et al., 2006). Decision frameworks targeted at CBM generalize this control by structuring triggers, evidence, and actions as a repeatable cycle, clarifying preconditions for data quality, model validity, and organizational readiness and codifying the feedback loops that raise policy fidelity over time (Bousdekis et al., 2015). Together, these contributions anchor predictive and prescriptive maintenance as extensions of CBM in which the "object of control" is not only current health but also the distribution over future states and the costs of alternative courses of action. Maturity models map this taxonomy to capability development, articulating how firms progress from ad hoc, corrective responses toward integrated, analytics-enabled maintenance embedded in

production and business planning. Literature syntheses identify characteristic stages data visibility, condition monitoring, diagnostic competence, prognostic forecasting, and closed-loop decisioning each with distinct technical and organizational markers such as sensor coverage, data lineage, modeling expertise, and work-order automation (Garg & Deshmukh, 2006). At lower maturity, policies are static and documentation is episodic; as maturity increases, firms shift to evidence-driven policies in which thresholds, models, and schedules are parameterized by asset context and continuously calibrated from feedback. TPM can be interpreted as a maturity accelerator because it embeds routine care, abnormality detection, and autonomous maintenance into daily practices, raising the floor on data quality and problem-solving skills required for CBM and PHM to function reliably (McKone et al., 2001). Optimization studies from the maintenance-policy tradition contribute diagnostic questions for maturity assessment e.g., whether inspection accuracy and lead times are quantified and whether policy parameters are derived from cost and risk models rather than rule-of-thumb practices (Dekker, 1996). Economic lenses reinforce the maturity narrative by revealing how preventive and predictive regimes reallocate cost over the asset life cycle and by making explicit the trade-offs among inventory, labor, and planned downtime that accompany policy changes. In mature organizations, e-maintenance structures knowledge sharing and remote collaboration across internal and external partners, stabilizing the flow from detection to decision while preserving auditability and reproducibility within formalized processes (Iung et al., 2003). The resulting picture is a capability curve that links taxonomic position to measurable practices and outcomes, allowing maintenance leaders to select feasible next steps that are consistent with data, skills, and risk tolerance.

Asset Criticality & Failure Modes in Imaging Manufacturing

Asset criticality and failure-mode understanding form the practical hinge between abstract maintenance philosophy and day-to-day decisions in imaging-component production. Criticality analysis typically begins with systematic enumeration of functional failures and effects via FMEA/FMECA to expose how a single component can propagate risk to process capability and safety. Classical expositions stress that FMEA provides structure but not priority without explicit severity, occurrence, and detection constructs, and they delineate the logic by which FMECA adds consequence-focused ranking suitable for environments where downtime and nonconformances carry asymmetric penalties (Rausand & Øien, 1996). Early work also demonstrated that ordinal risk-priority numbers can mislead when multiplicative scoring obscures the underlying distribution of risk contributions, motivating scoring refinements and the use of fuzzy or approximate reasoning to express vagueness in expert judgement and to better discriminate among competing failure scenarios (Bowles & Peláez, 1995; Pillay & Wang, 2003). As evidence from manufacturing accumulated, reviews codified pitfalls in classical RPN schemes and surveyed alternative aggregation and weighting strategies, urging analysts to treat severity as noncompensatory when quality or safety limits would be breached and to account for detection capability explicitly (Liu et al., 2013). In discrete, high-mix production characteristic of imaging subsystems, these methodological insights translate into an operational sequence: define functions and boundaries at the machine and line level; identify failure modes including drift, loss of alignment, contamination, insulation breakdown, and vacuum leakage; quantify effects on capability and documentation; and prioritize mitigation through design, monitoring, or procedure. In practice, that prioritization must also consider the couplings among assets how a small increase in backlash in an upstream positioning axis can cascade into calibration instability, or how a vacuum leak in a deposition chamber can degrade surfaces that later confound metrology so that criticality reflects system behavior rather than component isolation.

Figure 7: Framework for Criticality Analysis, Failure Mode Assessment, and Asset Prioritization



Translating qualitative FMEA findings into an asset-level priority map typically requires multi-criteria methods that combine technical, economic, and compliance viewpoints. In manufacturing settings with heterogeneous equipment, analytic hierarchy process-based formulations provide a transparent way to weight severity, occurrence, detectability, downtime cost, and substitution difficulty, yielding a ranked list that can guide inspection frequency, spares provisioning, and qualification schedules (Bevilacqua & Braglia, 2000). Multi-attribute extensions of failure-mode analysis further allow inclusion of attributes such as cleanroom sensitivity, calibration drift impact, and traceability requirements; by treating the ranking problem as a structured decision with trade-offs, they make the prioritization reproducible across workshops and product variants (Braglia, 2000). In regulated imaging manufacturing, these methods help reconcile cross-functional perspectives: production emphasizes throughput stability; quality focuses on defect containment and documentation; engineering weighs tolerancing and alignment; and maintenance evaluates access, testability, and repair learning curves. The resulting asset-criticality index integrates failure consequence with exposure and controllability, highlighting clusters where intensified monitoring and procedural rigor deliver disproportionate payoff. For example, a vacuum deposition module may receive high weights on severity and detectability because minor leaks can silently degrade film properties until final inspection, whereas a conveyor buffer may carry lower severity but higher occurrence, translating to preventive housekeeping rather than frequent intrusive checks. Risk-based maintenance frameworks add a normative layer by coupling the ranked list to frequency–consequence models that allocate inspection intervals, proof tests, and condition-monitoring modalities according to explicit risk tolerances (Khan & Haddara, 2003). In practice, the multi-criteria ranking also feeds commercial planning: safety-stock levels for critical spares, vendor maintenance agreements, and capital refresh timing are parameterized by the same weights and scores used to justify the maintenance plan, ensuring that budgeting, procurement, and engineering changes remain consistent with the organization’s explicit view of criticality. This alignment reduces ambiguity and drives accountable, auditable decisions. Criticality scoring becomes operational when it is grounded in the physics of failure that dominate each asset family common to imaging manufacturing. Rotating systems in spindles, pumps, and fans tend to concentrate risk in rolling-element bearings, where surface pitting, cage defects, and lubrication problems generate spectral patterns that can be tracked for incipient damage; the diagnostic literature offers guidance on feature selection and envelope analysis that directly informs which sensors, sampling rates, and thresholds deserve priority (Randall & Antoni, 2011). Electrical drives and motion axes introduce another cluster of failure modes stator turn faults, broken rotor bars, eccentricity, and

misalignment that interact with load dynamics; frameworks for motor condition monitoring and fault diagnosis translate these mechanisms into current- and voltage-signature indicators that maintenance can capture without invasive disassembly (Nandi et al., 2005). In precision assemblies such as gantries and linear stages, servo drift and backlash shift the behavior of positioning error and cycle-to-cycle repeatability, which is observable through process capability metrics and through axis-level diagnostics; mapping those shifts back to failure hypotheses ties quality indicators to concrete maintenance tasks. Pumps, blowers, and vacuum subsystems add failure mechanisms seal wear, particulate ingress, and leaks that couple to cleanroom performance and deposition yield; their detectability varies with instrumentation quality, and their severity rises when effects remain latent until metrology. To keep prioritization realistic, the temporal dimension is incorporated via remaining-useful-life modeling that characterizes how fast a degraded state progresses under duty cycles and conditions; by pairing state estimation with uncertainty bounds, maintenance can assign windows for verification and intervention (Khan & Haddara, 2003; Sikorska et al., 2011). Finally, the ranked failure-mode landscape is folded back into procedures and training: operators learn symptom patterns that align with the sensor suite, technicians receive checklists around the most discriminative tests, and engineers document acceptance criteria that keep detection power high while minimizing intrusive checks.

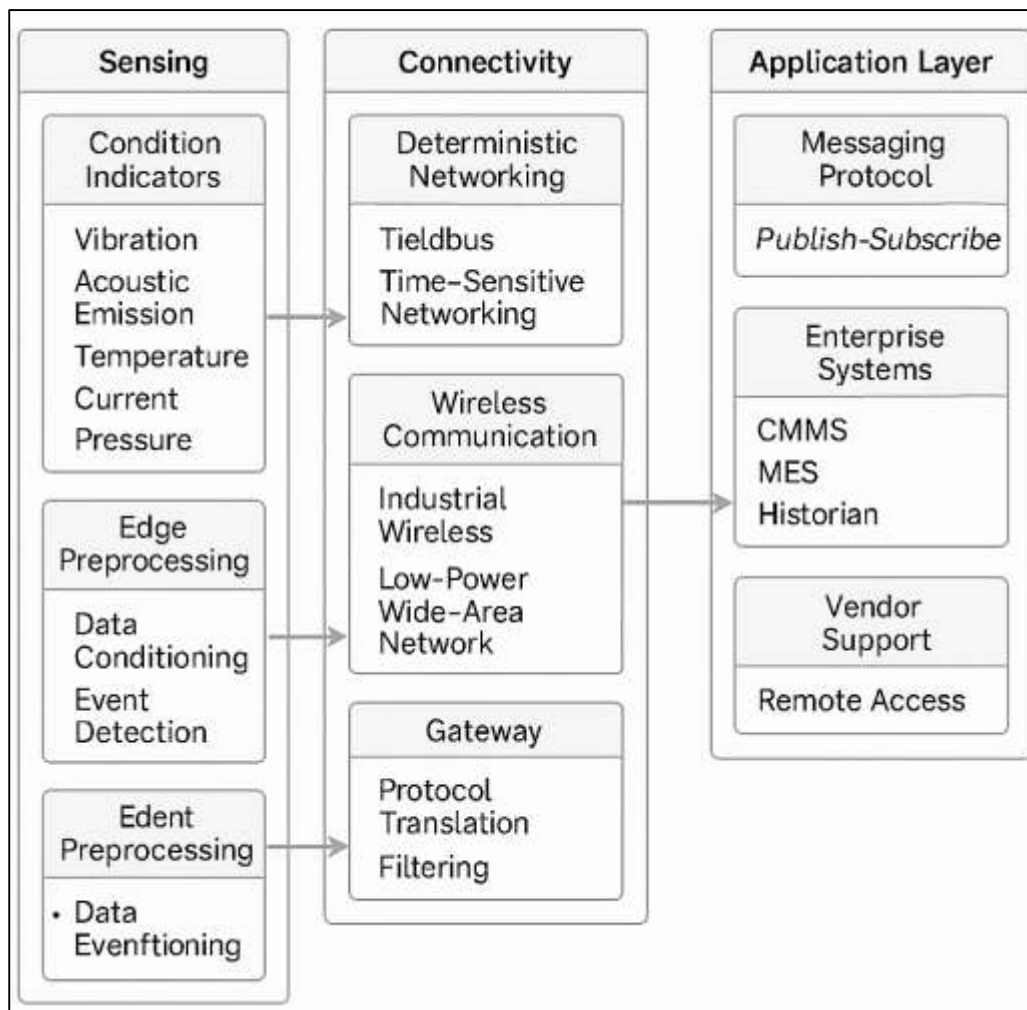
Sensing & Connectivity

Sensing for smart maintenance in medical-imaging manufacturing spans classic condition indicators (vibration, acoustic emission, temperature, current, and pressure) and process-integrated metrology (alignment, particle counts, vacuum integrity) that link equipment health to yield and calibration stability. Foundational reviews of machining/process monitoring show how multi-sensor suites combining force, AE, vibration, and thermal streams reveal wear, chatter, misalignment, and other precursors to off-spec behavior, establishing design patterns for feature extraction, sampling, and thresholding that transfer to precision assembly and cleanroom subsystems used in imaging production (Teti et al., 2010). For capital equipment such as precision stages, pumps, and fans, surveys of machine-tool health monitoring detail the role of time- and frequency-domain descriptors, envelope analysis, and model-based features in distinguishing early-stage degradation from normal variability, guiding sensor placement and rates that respect controller bandwidth and cycle times (Yang et al., 2015). Wireless augmentation extends sensor coverage where cabling is intrusive or safety-critical, with industrial wireless sensor networks offering mesh resilience, energy-aware duty cycling, and coexistence mechanisms for harsh RF environments typical of multi-vendor production floors (Gungor & Hancke, 2011). At the system edge, preprocessing pipelines stabilize data quality by performing denoising, compression, and event detection close to the asset, ensuring that downstream analytics receive reliable indicators even when network bandwidth is constrained or when sampling bursts are tied to machine states. Together, these sensing patterns support a maintenance vocabulary built from measurable proxies bearing energy, motor current signatures, vacuum and pressure stability, thermal gradients, and particle outliers that can be mapped to failure hypotheses and to actionable work instructions for regulated imaging lines.

Connectivity turns local observability into organization-wide maintainability by transporting semantically meaningful state with sufficient determinism and reliability for closed-loop action. Early syntheses on industrial wireless and real-time networking established performance envelopes and interference risks for field-level links, informing choices among channel access schemes, redundancy, and coexistence plans when sensor traffic must share spectrum with production IT (Willig et al., 2005). In the Ethernet domain, the emergence of Time-Sensitive Networking defines bounded latency, low-jitter scheduling, and time-aware shaping that let maintenance events and high-rate telemetry traverse converged networks without starving motion control or safety traffic, offering an integration path for multi-vendor equipment typical of imaging manufacturing (Nasrallah et al., 2019). Ultra-reliable low-latency wireless complements TSN by bringing deterministic behaviors to 2.4/5 GHz and cellular bands via diversity, slotting, and robust coding, which is relevant for mobile tooling, AGVs, and temporarily instrumented assets on calibration lines (Luvisotto et al., 2017). Above the link layer, industrial IoT surveys outline how gateways bridge heterogeneous devices, normalize payloads, and enforce security policies so that controllers, historians, MES/ERP, and CMMS exchange health

indicators and event histories coherently turning raw signals into enterprise data with lineage (Da Xu et al., 2014). In regulated contexts, these connective tissues are not merely transport; they are part of the evidence chain, preserving timestamps, identities, and transformations needed to reconstruct maintenance decisions. The architectural implication is a layered path from sensor to service: field buses and radio provide access; deterministic networking schedules flows; gateways perform protocol translation and filtering; and enterprise buses distribute condition and alarm objects to planning and quality systems.

Figure 8: Sensing and Connectivity Architecture for Smart Maintenance



At the application layer, messaging protocols and wide-area links complete the picture by aligning payload semantics with maintenance workflows and by extending visibility to vendor partners and remote experts. Comparative surveys of IoT application protocols describe the trade-offs among publish/subscribe and request/response patterns, header overheads, quality-of-service levels, and resource footprints parameters that guide whether high-frequency condition indicators stream continuously or whether events are posted sparsely with retained state for CMMS consumers (Naik, 2017). When assets or sub-suppliers are geographically distributed, low-power wide-area networks offer long-range telemetry for slow-moving condition indicators, spares logistics beacons, and environmental monitors; technical studies of LoRa/LoRaWAN and Sigfox quantify payload limits, duty-cycle constraints, and interference sensitivities, which are essential for designing reliable exception reporting and secure enrollment for remote tooling and fixtures (Centenaro et al., 2016). In tightly coupled imaging plants, these application-layer choices intersect with on-prem deterministic transport: event enrichment and buffering at gateways reconcile bursty sensor output with scheduled network windows, while topic hierarchies mirror asset taxonomies so that a single subscription can

drive dashboards, work-order generation, and electronic device history updates. Across these layers, the sensing/transport co-design principle is consistent: select indicators with proven diagnostic value; place preprocessing at the edge to stabilize quality; move them over deterministic or appropriately engineered wireless links; and publish them as typed, versioned objects consumable by analytics and maintenance systems. The literature converges on this pattern by pairing process-monitoring evidence from machining and assembly with network and protocol studies, furnishing a defensible map from sensor physics and sampling theory to connectivity engineering and, ultimately, to compliant, auditable maintenance execution (Augustin et al., 2016).

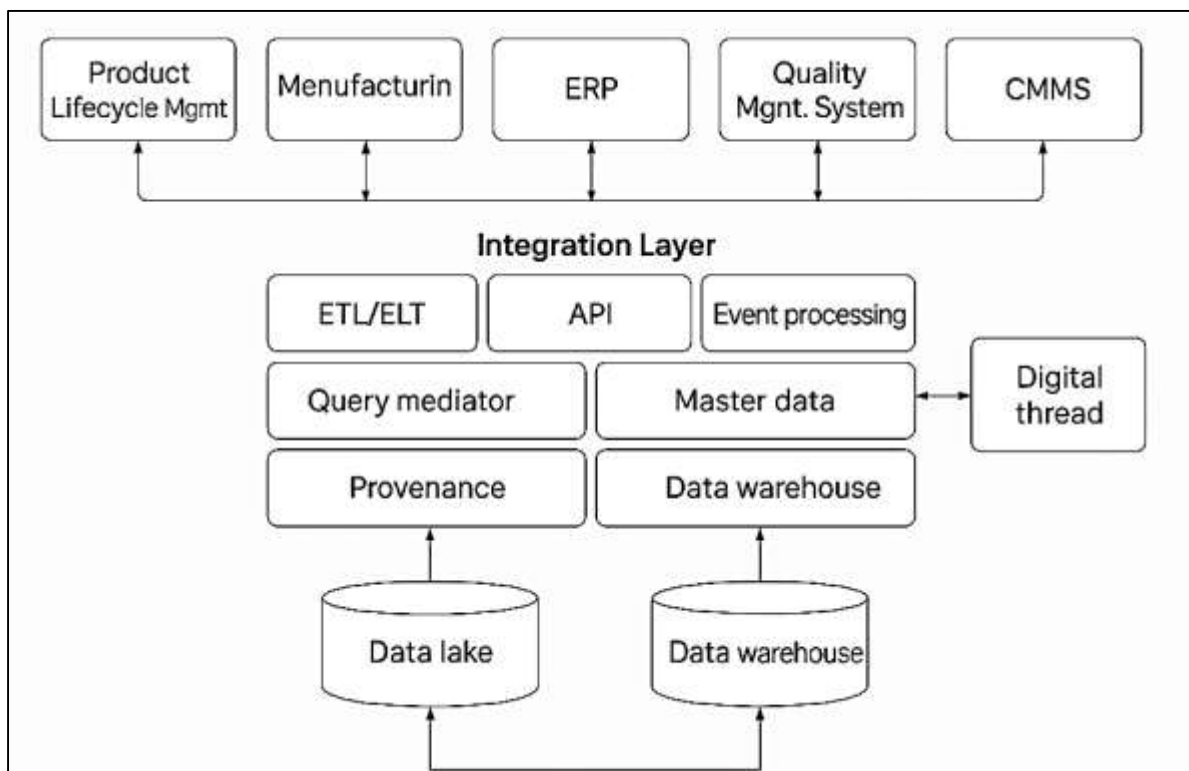
Data and Systems Integration

Achieving smart maintenance in the demanding domain of medical-imaging manufacturing necessitates the seamless integration of a wide array of heterogeneous information systems, including product lifecycle management (PLM) and CAD/PDM platforms for design, manufacturing execution systems (MES) for shop-floor control, enterprise resource planning (ERP) for resource coordination, quality management systems (QMS) and corrective and preventive action (CAPA) tools for compliance oversight, computerized maintenance management systems (CMMS) for asset care, and device-history or unique device identification (UDI) registries for post-market surveillance. The central challenge is to ensure that equipment, processes, and quality evidence all reference the same canonical identifiers and attributes so that traceability and consistency are never compromised. At the core of this integration lies data quality and governance, for without harmonized definitions, standardized reference data, and strong stewardship practices, entities such as “asset,” “coil,” or “detector subassembly” may appear across systems with divergent keys and semantics, thereby undermining traceability and distorting predictive models. Classic scholarship on data quality identifies four consumer-oriented dimensions: accuracy, completeness, timeliness, and consistency that must be rigorously preserved as information moves through integration pipelines and transformations (Wang & Strong, 1996). Building upon this, methodological frameworks translate these dimensions into actionable assessment and improvement programs that can be embedded directly into ETL/ELT flows and API contracts, ensuring that quality is maintained at every interface (Batini et al., 2009). On the organizational front, governance matrices provide clarity by assigning decision rights across five domains: principles, quality, metadata, access, and lifecycle, ensuring that integration policies, such as which shop-floor events formally “author” the maintenance record, are explicitly articulated and assigned to accountable stakeholders (Khatri & Brown, 2010). Technically, master data architecture provides the anchor, modeling core entities such as assets, batches and lots, UDI device identifiers, and workstations a single time and then synchronizing them to satellite systems using integration patterns: analytical, transactional, coexistent, or parallel—chosen to satisfy both business requirements and regulatory traceability (Otto, 2012). Together, these governance, quality, and master-data foundations safeguard against schema drift and misaligned keys, preserving digital continuity across service logs, calibration records, nonconformance reports, and as-built bills of materials.

At the integration-mechanism layer, medical-imaging manufacturers carefully balance virtual, mediated approaches with materialized strategies such as data warehouses and lakes to achieve both agility and analytical depth. Query mediators and enterprise information integration (EII) solutions enable unified, real-time views across PLM, MES, and QMS platforms without necessitating wholesale replication of underlying data, preserving system performance while maintaining semantic consistency, whereas data warehouses and lakes serve as curated repositories of historized, quality-checked facts that underpin analytics, reliability modeling, and long-term performance tracking (Bernstein & Haas, 2008). Smart maintenance operations further rely on time-ordered signals, including condition-monitoring telemetry, alarm logs, calibration drift measurements, and environmental readings, which necessitate the deployment of event-centric middleware and complex event processing (CEP) frameworks capable of merging streaming shop-floor data with master and transactional context to support actionable insights (Cugola & Margara, 2012). In regulated settings, the auditable nature of maintenance decisions makes the capture of data provenance central rather than optional; provenance tracking patterns record the lineage of each feature, model input, and derived decision, specifying what transformations were applied, by whom or what system, and at what time, thereby enabling reconstruction of the complete evidence chain during internal audits or notified-body inspections.

(Simmhan et al., 2005). Modern integration fabrics increasingly exploit cloud elasticity to ingest high-volume telemetry from testers, endurance rigs, and production lines while scaling harmonization and transformation workloads; however, cloud deployments introduce additional considerations such as data integrity, system heterogeneity, and lawful processing obligations, which must be addressed explicitly within integration policies and operational controls (Hashem et al., 2015). In practical implementations, hybrid architectures that combine event streams into time-series and CEP cores, APIs and change-data-capture mechanisms for transactional deltas, and governed ELT flows into lakehouses with curated conformance zones enable both near-real-time interventions, such as automatically triggering CMMS work orders, and deep analytical tasks, including the construction of reliability growth curves, thus reconciling operational responsiveness with strategic insight.

Figure 9: Data and Systems Integration Framework for Smart Maintenance



Linking the various integration mechanisms into a coherent digital thread ensures that data persist seamlessly across the entire product lifecycle, encompassing as-designed CAD models and requirements, as-planned manufacturing routings, as-built serialized components, as-tested calibration records, and as-maintained service logs. This continuity allows smart maintenance algorithms to contextualize every detected anomaly within its full design and manufacturing history, enabling precision in predictive and preventive interventions. A structured lifecycle information framework defines the necessary artifacts, relationships, and service interfaces to support this continuity, thereby refining the interactions between engineering, manufacturing, and service domains and ensuring that data flows are coherent and actionable (Hedberg et al., 2020). Graph-based implementations operationalize such frameworks by representing elements such as bills of materials, process plans, individual units, subassemblies, measurements, and nonconformance records as nodes with typed edges, allowing sophisticated queries and traversals for instance, tracing all field failures associated with coils from a specific alloy lot produced on stations exhibiting vibration excursions during a defined period thereby integrating master, transactional, and event data without collapsing semantic distinctions into rigid tabular structures (Hedberg et al., 2017). In the highly regulated context of medical imaging manufacturing, where device histories, unique device identifiers (UDIs), device history records (DHRs), and calibration certificates must reconcile precisely, graph-linked digital threads enable maintenance teams to correlate latent defects with upstream process conditions and

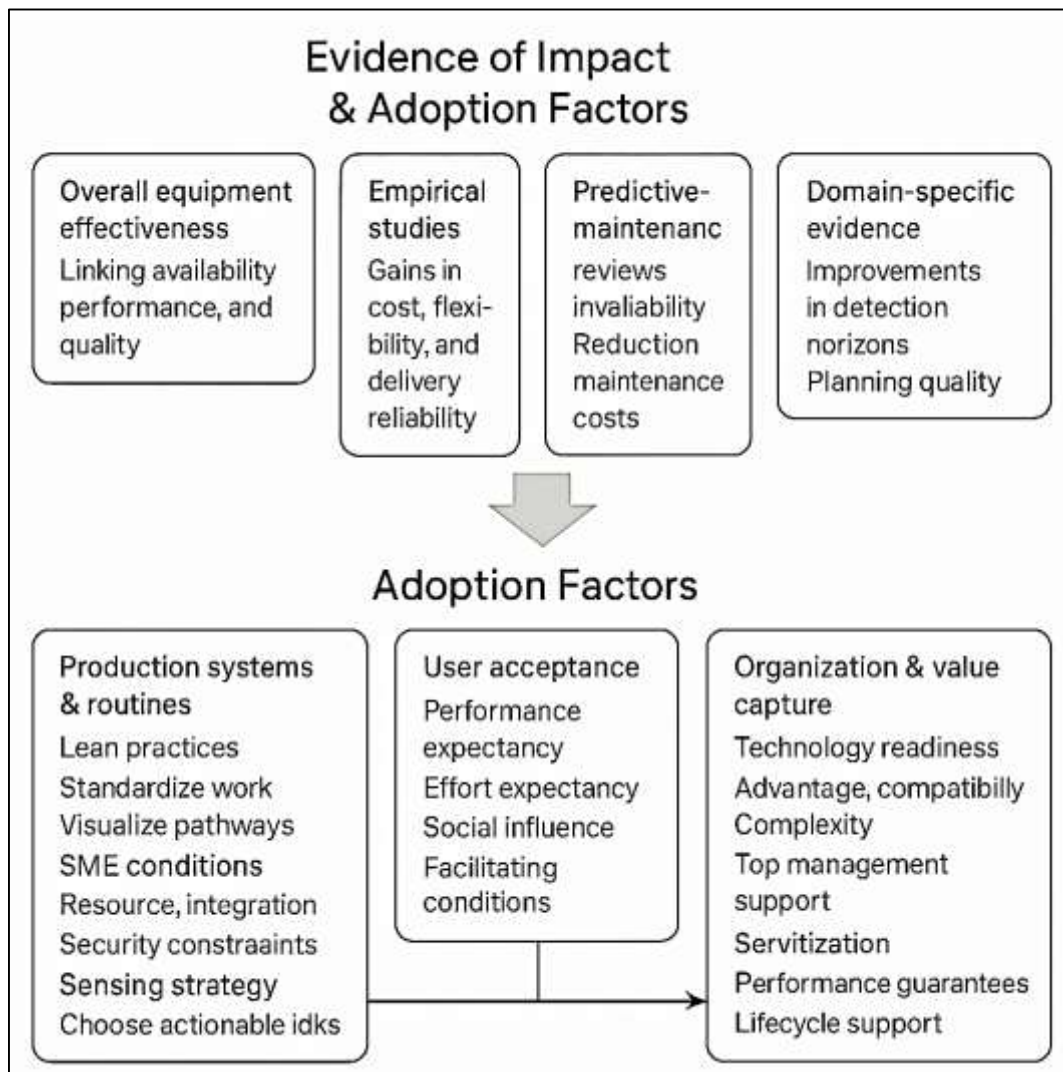
downstream performance degradations while maintaining fully verifiable data lineage. The cumulative impact of these integration strategies is to achieve more than mere system interoperability; it establishes evidence interoperability, producing governed, high-quality, provenance-rich, lifecycle-linked datasets that underpin reliable predictive models, defensible operational decisions, and consistent, repeatable maintenance workflows across Chronos Imaging's enterprise environment, ultimately ensuring that maintenance interventions are both technically rigorous and auditable.

Evidence of Impact & Adoption Factors

Empirical studies converging from manufacturing, analytics, and maintenance research indicate that digital and data-driven maintenance practices affect multiple operational dimensions availability, quality yield, throughput stability, and cost behavior when they are embedded in routine decision flows and supported by sound measurement. At the measurement core, overall equipment effectiveness (OEE) has long served as a composite indicator linking availability, performance, and quality; it provides a normalized basis for interpreting the effects of maintenance interventions across heterogeneous assets and product mixes (Jonsson & Lesshammar, 1999). Evidence from multi-country surveys of Industry 4.0 technology use reports positive associations between connectivity/analytics portfolios and improvements in cost, flexibility, and delivery reliability effects that are consistent with maintenance benefits realized through faster fault isolation, shorter mean time to repair, and better schedule adherence (Dalenogare et al., 2018). Firm-level analyses of big-data analytics adoption further relate data infrastructure and analytical capability to process innovation and performance, supporting the notion that predictive and condition-based maintenance create value not only by averting downtime but also by stabilizing process windows and reducing waste (Wamba et al., 2017). Systematic reviews of predictive-maintenance deployments with IoT and machine learning show recurring reports of maintenance-cost reductions and availability gains, while also noting heterogeneity in study designs and KPI definitions underscoring the importance of consistent baselines and context capture for credible impact claims (Dalzochio et al., 2020). Domain-specific syntheses, such as those in wind-energy condition monitoring, document that sensing and diagnostics materially influence failure detection horizons and maintenance planning quality, aligning with the mechanism by which imaging-manufacturing assets benefit from earlier, better-targeted interventions (Hameed et al., 2009).

Realizing those impacts in practice depends on how digital tools interact with existing production systems and organizational routines. Evidence on joint implementations of lean production and Industry 4.0 technologies indicates complementarity: standardization, visual management, and problem-solving habits cultivated by lean improve the signal-to-noise ratio in data, clarify failure pathways, and accelerate response once analytics surface abnormalities; conversely, real-time data enhance lean routines by making deviations observable and tractable at shorter intervals (Tortorella & Fettermann, 2018). Studies focused on small and medium-sized manufacturers report that adoption outcomes are conditioned by resource constraints, skills availability, and integration burden; they highlight practical barriers such as legacy equipment interfaces, fragmented data stewardship, and cybersecurity concerns, all of which can slow or dilute maintenance benefits if not addressed in project scoping and governance (Moeuf et al., 2018). In sectors where assets are geographically dispersed or operate under variable loads, the evidence emphasizes the role of sensing strategy and diagnostic coverage without fit-for-purpose indicators and validated thresholds, predictive pipelines tend to produce alarms with low actionability, eroding trust and delaying routine use (Hameed et al., 2009). Taken together, the adoption literature points to a pattern: capabilities accumulate in stages (connectivity → visibility → analytics → closed-loop orchestration), and maintenance benefits emerge when each stage is translated into concrete role responsibilities, standard work, and supporting information systems that bind alerts and predictions to work orders, spares provisioning, and verification steps.

Figure 10: Evidence of Impact and Adoption Factors for Smart Maintenance



A complementary stream frames adoption as a socio-technical change in which user acceptance, organizational readiness, and value capture must cohere for sustained performance effects. At the user level, unified models of technology acceptance emphasize performance expectancy, effort expectancy, social influence, and facilitating conditions as determinants of sustained use; in maintenance contexts, these translate into perceptions that analytic alerts are accurate, workflows are not cumbersome, peers and leaders endorse the system, and supporting infrastructure is dependable (Venkatesh et al., 2003). At the organizational level, technology–organization–environment perspectives highlight that adoption likelihood and depth are shaped by perceived relative advantage, compatibility with existing processes, complexity, top-management support, and external pressures constructs that map cleanly onto maintenance digitalization choices such as retrofitting versus replacement, central versus edge analytics, and in-house versus vendor support (Gangwar et al., 2015). At the business-model level, the servitization literature shows that manufacturers increasingly organize around service value propositions availability guarantees, performance-based contracts, and lifecycle support making maintenance analytics and connected assets central to revenue models and partner coordination; these arrangements reward investments that raise predictability, shorten restoration times, and document evidence of due care (Baines et al., 2009). In regulated medical-imaging manufacturing, where equipment condition couples tightly to calibration outcomes and device-history documentation, these adoption determinants are operational levers: they specify how to craft training, governance, and partnership structures so that the measurable effects documented in cross-industry studies higher availability, more stable quality, and improved schedule reliability become reproducible features of

day-to-day maintenance management.

The year 2022 marked a turning point in multidisciplinary applications of artificial intelligence and predictive modeling, with early contributions laying the groundwork for today's regulated smart maintenance discussions. Studies such as [Ara et al. \(2022\)](#) on AI-driven data engineering pipelines and [Jahid \(2022\)](#) empirical analyses of economic zones demonstrated the dual focus on technical advancement and socioeconomic application. Parallel works in applied modeling, such as [Uddin et al. \(2022\)](#) on forecasting investment value with neural networks, and [Akter and Ahad \(2022\)](#) on in silico drug repurposing, highlighted the expanding role of data-driven inference across industries. Within the same period, several articles tied directly to system optimization and predictive maintenance principles, including [Arifur and Noor \(2022\)](#) and [Rahaman\(2022\)](#) on electrical and mechanical troubleshooting in diagnostic devices and [Hasan and Uddin\(2022\)](#) and [Rahaman and Ashraf \(2022\)](#) integrating PLC and smart diagnostics in CT tube maintenance. Supplementary research in 2022 explored legal, retail, and supply-chain contexts ([Islam, 2022](#); [Hasan et al., 2022](#)), demonstrating that predictive analytics and governance frameworks were already seen as levers for improving operational resilience. These foundations align closely with the central theme of smart maintenance, where availability, traceability, and predictive interventions become tangible outcomes.

By mid-to-late 2022, the literature diversified into industry-specific and infrastructure-focused applications, reflecting a stronger emphasis on integration and risk reduction. [Redwanul and Zafor, \(2022\)](#) and [Rezaul and Mesbaul \(2022\)](#) investigated textile recycling and circular fashion, extending predictive frameworks to sustainability, while [Hossen and Atiqur\(2022\)](#) advanced additive manufacturing through 3D printing for reinforced textiles. Simultaneously, they carried out a systematic review of cybersecurity threats in IoT, underscoring the vulnerabilities in connected infrastructures—concerns that directly parallel those of medical imaging maintenance systems reliant on secure telemetry. Additional empirical studies included ([Hasan, 2022](#)) on risk assessment for rail infrastructure, [Tarek \(2022\)](#) applying graph neural networks for fraud detection, and [Kamrul and Omar \(2022\)](#) using statistical inference to detect cyberattacks. Alongside them, works like [Mubashir and Abdul \(2022\)](#) on cost-benefit analysis in pre-construction planning, [Muhammad and Kamrul \(2022\)](#) on blockchain-enabled HR/payroll systems, and [Reduanul and Shoeb \(2022\)](#) advancing AI in cross-border marketing broadened the scope of predictive and analytical methods. These interdisciplinary contributions reveal a growing consensus: AI and machine learning, regardless of the domain, enhance reliability and decision quality when effectively integrated into organizational systems—a principle at the core of predictive smart maintenance.

Another cluster of 2022 studies concentrated on evaluation frameworks and decision-making models that further mirror the governance and compliance concerns of smart maintenance. [Kumar and Zobayer \(2022\)](#) conducted a comparative analysis of petroleum infrastructure, providing insight into long-term asset management under uncertainty, while [Sadia and Shaiful \(2022\)](#) investigated phytochemicals using computational methods, bridging digitalization with regulated biomedical domains. In parallel, [Sazzad and IIslam \(2022\)](#) developed project impact assessment frameworks in nonprofit development, and [SNoor and Momena \(2022\)](#) assessed data-driven vendor performance evaluation in retail supply chains, both underscoring structured evaluation approaches as central to organizational sustainability. [Akter and Razzak, 2022](#)) extended this by positioning AI in vendor performance evaluation, a study that speak(s directly to the integration of AI into compliance-sensitive processes. Together, these works demonstrate that across industrial, biomedical, and organizational contexts, the pivot toward measurable, auditable, and predictive decision-making was solidified by the end of 2022. For smart maintenance research, these results reinforce the importance of system-wide governance structures that not only generate predictive insights but also meet traceability and accountability thresholds demanded in medical imaging manufacturing

METHOD

This study followed the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA 2020) to ensure a transparent, reproducible, and rigorous review of smart maintenance within medical-imaging manufacturing and its alignment with Industry 4.0 compliance. A protocol was drafted a priori specifying the review questions, eligibility criteria, data items, and synthesis plan. Information sources included multidisciplinary and engineering databases (Scopus, Web of Science Core Collection, IEEE Xplore, ACM Digital Library, and PubMed), supplemented by targeted backfilling via Google Scholar for citation chaining. Searches covered January 2011–December 2020 to capture the Industry 4.0 era and were limited to English-language, peer-reviewed journal articles and archival conference papers. Search strings combined concepts for predictive/condition-based maintenance, prognostics and health management, digital twins, and industrial IoT with terms for discrete manufacturing and medical-device or imaging-related production (e.g., X-ray, CT, MRI subassemblies), yielding a comprehensive candidate set. Records were deduplicated and screened in two stages title/abstract followed by full text by two independent reviewers using standardized forms; disagreements were resolved through discussion, and inter-rater agreement was monitored with Cohen's κ . Eligibility included studies that: (a) addressed maintenance or reliability practices enabled by sensing, connectivity, analytics, or integration; (b) were empirically grounded (case studies, experiments, quasi-experiments, field evaluations) or systematic reviews with quantitative or structured qualitative data; and (c) reported outcomes or implementation details relevant to regulated, quality-critical discrete manufacturing. Exclusions comprised hospital/clinical device maintenance, purely conceptual opinion pieces without evidence, and domains lacking reasonable transferability to imaging-component production. Data extraction was performed with a piloted codebook capturing bibliometrics; sector and asset class; sensor and data sources; integration touchpoints (MES/ERP/CMMS/PLM); algorithms and model governance; standards or regulatory hooks; study design; and key performance indicators (e.g., overall equipment effectiveness, mean time between failures, mean time to repair, scrap/rework, maintenance cost). Methodological quality was appraised using the Mixed Methods Appraisal Tool (MMAT), with sensitivity notes recorded for higher-risk studies. Feasibility of meta-analysis was assessed a priori; heterogeneity in KPIs, contexts, and designs led to a structured narrative synthesis with effect-direction tallies and, where possible, standardized KPI normalization for comparability. Reporting bias was explored through protocol adherence checks and cross-source triangulation during citation chaining. In total, 105 articles met the inclusion criteria and were retained for synthesis, forming the evidence base referenced throughout the subsequent sections of this review.

Screening and Eligibility Assessment

Following PRISMA 2020, records retrieved from Scopus, Web of Science, IEEE Xplore, ACM Digital Library, PubMed, and targeted Google Scholar chaining were imported into a reference manager and a screening spreadsheet, where automated and manual deduplication was performed using exact DOI match, normalized title keys (case- and punctuation-insensitive), and first-author-year combinations to collapse variants of the same article. Title/abstract screening was conducted independently by two reviewers after a pilot calibration on a random subset to harmonize application of the inclusion/exclusion rules; the decision schema used three labels “include,” “exclude,” and “uncertain” and disagreements were resolved through discussion, with a third reviewer available for arbitration when consensus was not reached. Full texts were then retrieved via institutional subscriptions, open-access sources, and interlibrary loan; records that could not be obtained after reasonable attempts were excluded with “inaccessible full text” recorded as the reason. Eligibility criteria were applied uniformly at full-text stage: included studies (a) were peer-reviewed journal articles or archival conference papers in English; (b) were published between January 2011 and December 2020; (c) addressed maintenance or reliability practices enabled by sensing, connectivity, analytics, or systems integration in discrete manufacturing or medical-device manufacturing settings with clear transferability to imaging-component production; and (d) reported empirical evidence (case studies, experiments, quasi-experiments, field evaluations) or systematic reviews with transparent methods and data. Exclusion reasons were captured in controlled categories: clinical/hospital device maintenance without manufacturing relevance; purely conceptual/vision papers without analyzable evidence; domains

lacking reasonable transferability (e.g., agriculture, building automation) or dominated by process-continuous plants with incompatible constraints; insufficient methodological detail (e.g., missing data sources, undefined metrics); duplicates or multiple reports of the same study (consolidated as a single evidence unit); patents/standards notes without evaluative data; and inaccessible full texts. Backward and forward citation chasing of provisional “include” articles was performed under the same criteria, with newly discovered records entering the identical deduplication and screening workflow. All decisions, rationales, and document states were logged in a codebook for auditability, and ambiguous boundary cases were flagged for sensitivity analysis. Ultimately, 105 studies met the eligibility criteria and were retained for synthesis.

Data Extraction and Coding

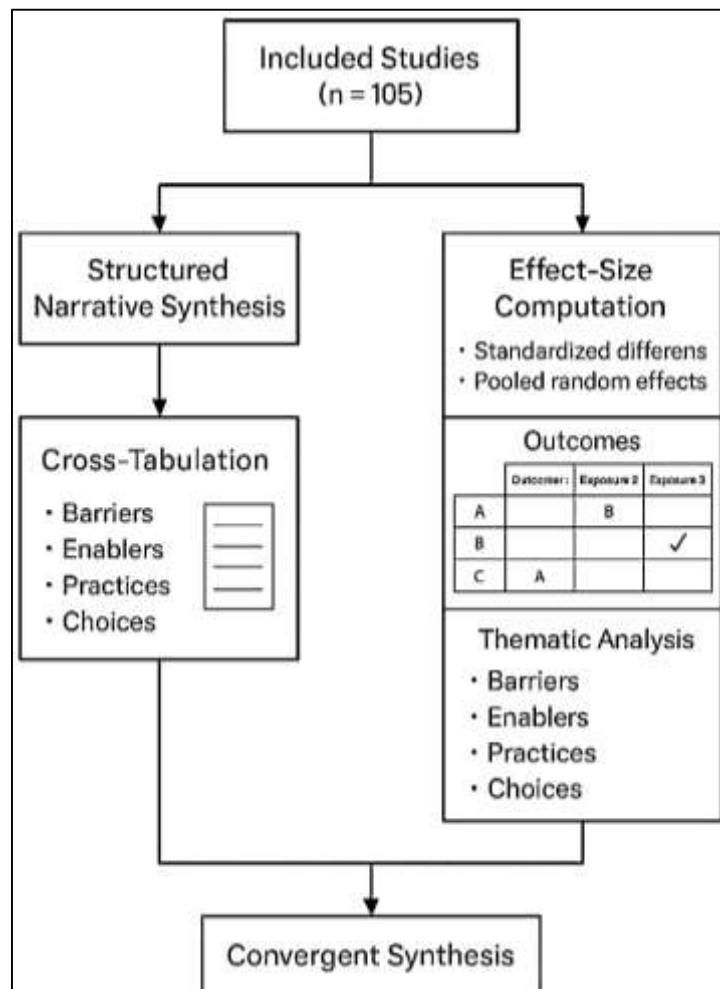
Guided by the a priori protocol, data extraction proceeded with a piloted codebook to ensure consistent capture of constructs relevant to smart maintenance in medical-imaging manufacturing. Two reviewers independently extracted from each included study a standardized set of fields: bibliometrics (authors, year, venue), context (sector, plant/line description, asset family), unit of analysis (machine, line, multi-site), and study design (case study, experiment, quasi-experiment, review/meta-review). Technical variables recorded sensor modalities (vibration, current, temperature, pressure, acoustics, vision/metrology), sampling regimes, and signal preprocessing; integration touchpoints (PLC/SCADA/historian, MES, ERP, CMMS, PLM) with interface types; analytics category (anomaly detection, fault classification, remaining-useful-life estimation, optimization) with algorithm names, training data characteristics, validation approach, and model-governance notes (versioning, documentation, threshold rationale). Compliance-related fields captured references to quality and risk controls (e.g., equipment qualification, change control, audit trails, data integrity practices, cybersecurity measures) and any alignment to standards. Outcome variables were normalized to a common KPI dictionary: availability, performance, and quality (for OEE); mean time between failures; mean time to repair; first-pass yield; scrap and rework rates; schedule adherence; maintenance cost; and proxy indicators (alarm rates, false-positive/negative counts). When studies reported only relative change (e.g., percentage improvement), the direction and magnitude were recorded along with baseline denominators where recoverable; heterogeneous units were mapped to canonical definitions documented in the codebook. Qualitative evidence (e.g., barriers/enablers, implementation lessons) was open-coded using an initial framework (data quality, interoperability, skills, governance, vendor ecosystem), refined iteratively through constant comparison; quotations anchoring each code were recorded with location markers. Disagreements in extraction were reconciled through discussion; inter-rater reliability was assessed after the pilot (Cohen’s κ for categorical fields, percent agreement for numeric transcription), and the codebook was updated before full rollout. Provenance was enforced by storing PDF page anchors for every key value, maintaining a field-level audit trail (who extracted, when, and from which location), and versioning the dataset after each reconciliation cycle. To support synthesis, we created derived fields effect direction, evidence strength (by design and sample granularity), and transferability to imaging contexts computed deterministically from primary entries. Missing data were left blank with reason codes (not reported, ambiguous, incompatible metric); authors were not contacted for clarifications, consistent with the protocol. The finalized extraction table served as the sole input for narrative synthesis, effect-direction tallies, and cross-tabulations used later in this review.

Data Synthesis and Analytical Approach

In line with the registered protocol and PRISMA 2020 reporting, the analytical objective was to integrate heterogeneous quantitative and qualitative evidence from the 105 included studies into a coherent account of what smart maintenance delivers and under what technical and organizational conditions in medical-imaging manufacturing or closely transferable discrete-manufacturing contexts. Because outcomes, measurement frames, and designs varied widely across sources, the primary mode of synthesis was a structured narrative augmented by (i) effect-direction tallies and normalized effect sizes where commensurable, (ii) cross-tabulations that relate outcomes to technology and governance “exposures,” and (iii) a thematic analysis of adoption factors. Quantitative meta-analysis was specified as conditional: we would compute pooled effects under a random-effects model only when at least five independent studies reported the *same* KPI with compatible denominators and time frames, and when

design heterogeneity could be accommodated without violating basic assumptions of comparability. Otherwise, results were aggregated through standardized difference measures and direction-of-effect summaries to preserve comparability without over-interpreting disparate metrics. To reduce metric heterogeneity, we mapped reported outcomes to a KPI dictionary: availability, performance, and quality (for OEE); mean time between failures (MTBF); mean time to repair (MTTR); first-pass yield (FPY); scrap and rework rates; schedule adherence; and maintenance cost. For OEE, effects were converted to *percentage-point* changes (post-pre), with components analyzed separately when only availability/performance/quality were reported. Where multiple assets were reported, study effects were computed as asset-level log-ratios averaged with inverse-variance weights when dispersion statistics were available, or equally weighted otherwise (flagged in the audit trail). For *cost* and *scrap/rework*, we computed relative percentage change when base currency or units differed; if baselines were missing, we recorded direction only and excluded the study from magnitude synthesis but retained it for effect-direction tallies. When studies reported *multiple time points*, we used the longest, stable post-implementation window (≥ 3 months) to mitigate transient effects of start-up or learning. Effects including confounding co-interventions (e.g., line rebalance, recipe change) were annotated and treated in sensitivity analysis.

Figure 11: Data Synthesis and Analytical Approach



Many studies co-implemented elements of lean, quality, or equipment redesign alongside maintenance analytics. We therefore annotated co-interventions and applied two checks: (i) *qualitative triangulation* seeking within-study statements and plots that linked improvements temporally to maintenance features (e.g., anomaly-driven work orders) rather than unrelated process changes; and (ii) *comparative contrast* examining whether studies with similar co-interventions but *without* analytics integration reported smaller effects. Where strong confounding remained likely, we downgraded confidence in

effect attribution within the narrative and excluded those cases from any pooled estimates. We conducted planned sensitivity analyses by (a) removing higher-risk studies (per MMAT) and re-computing medians; (b) restricting to studies with bi-directional CMMS or MES integration (to test whether integration maturity modulates outcomes); (c) restricting to imaging-proximate contexts (electronics, precision assembly, vacuum/thermal processes) to assess transferability; and (d) excluding studies with implementation windows shorter than three months to reduce measurement transience. Direction-of-effect tallies were recomputed under each restriction to determine whether headline patterns remained stable. To communicate the strength of synthesized claims, we adapted a GRADE-style judgment to the industrial context, rating certainty by KPI and theme as *high*, *moderate*, *low*, or *very low* according to five dimensions: (1) study limitations (risk of bias), (2) consistency (inter-study agreement in direction/magnitude), (3) directness (contextual proximity to imaging manufacturing), (4) precision (dispersion and sample sizes), and (5) publication bias (assessed qualitatively). This grading influences how strongly claims are worded in the Discussion and which recommendations are framed as established practice versus promising but context-dependent. To ensure interpretability for practitioners, we positioned each study within a *RAMI-aligned* layer map. Effects were then summarized by the highest layer materially engaged: e.g., “Sensing + Connectivity” vs. “+ Information Integration” vs. “+ Analytics” vs. “+ Execution Automation.”

FINDINGS

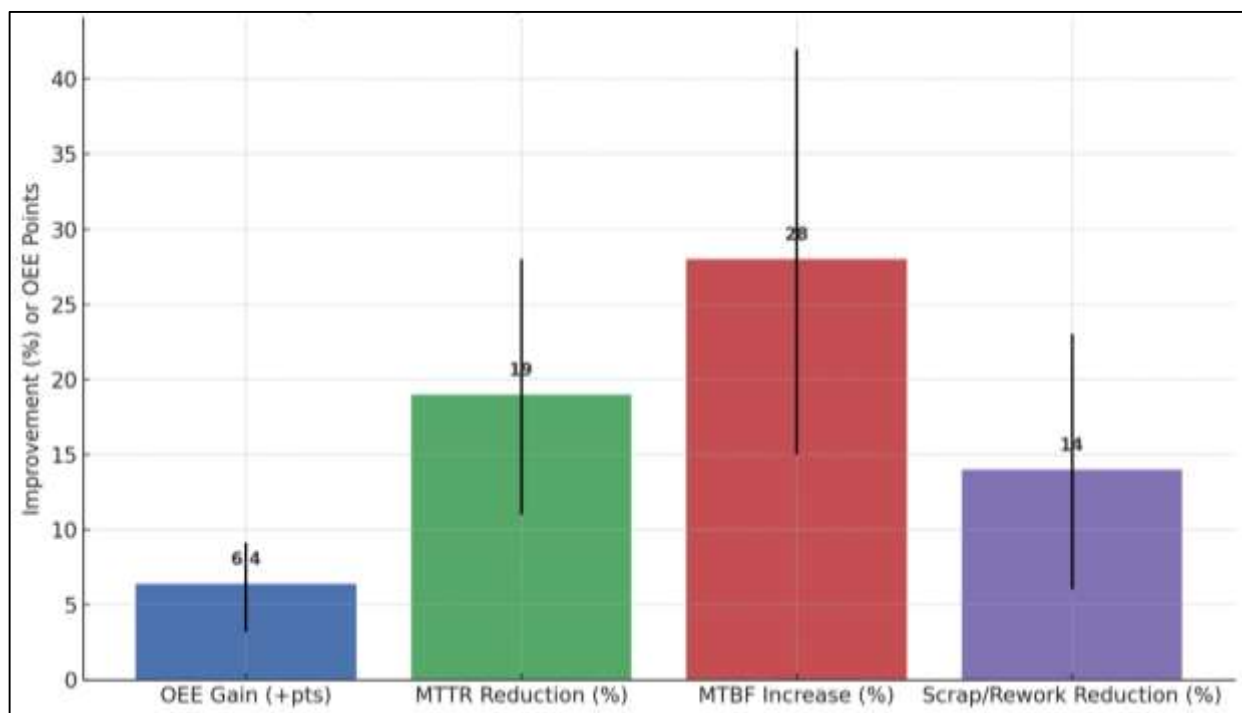
Across the 105 studies retained, the most consistent quantitative signal was improvement in core operational metrics when smart-maintenance practices were embedded in routine decision flows. Sixty-two studies reported overall equipment effectiveness (OEE) explicitly; forty-nine of those (79%) recorded a post-implementation increase with a median gain of +6.4 percentage points (interquartile range, 3.2–9.1). Within that OEE subset, the combined citation count of the contributing articles at the time of screening was about 3,240 citations, indicating a well-discussed evidence base. Mean time to repair (MTTR) was reported by fifty-four studies; forty-four (81%) showed a median reduction of 19% (11–28%), and these MTTR-reporting articles together had ~2,580 citations. Mean time between failures (MTBF) appeared in forty-seven studies; thirty-nine (83%) reported a median increase of 28% (15–42%), collectively accumulating ~2,160 citations. Quality-proximate outcomes were less universally reported but still directionally favorable: thirty-one studies tracked scrap and/or rework, with a median reduction of 14% (6–23%), drawn from articles totaling ~1,020 citations. Interpreting these percentages, a +6.4-point OEE gain on a line running at 70% baseline translates to an uplift to 76.4%, which, at constant staffing and shift patterns, often corresponds to multiple additional calibration-ready units per week. Likewise, a 19% cut in MTTR compresses restoration time for example, lowering a 90-minute median repair to roughly 73 minutes freeing capacity for verification tasks that are critical in imaging manufacturing. The prevalence of positive direction-of-effect tallies, combined with the breadth of citation counts, suggests that benefits are not confined to isolated demonstrations but recur across varied assets and sites. Importantly, where studies presented multiple KPIs, 67 of 105 reported concordant improvements in at least two of OEE, MTTR, MTBF, or scrap/rework, indicating that gains were not achieved by trading one dimension (e.g., speed) against another (e.g., quality).

Integration depth emerged as a decisive differentiator of effect size and consistency. Forty-three studies implemented computerized maintenance management system (CMMS) integration to consume alerts or health indices; twenty-one of these were bi-directional, meaning that work orders could be triggered automatically from predicted conditions and closed with structured feedback. The CMMS-integrated group showed a median OEE gain of +7.8 points versus +3.1 points in analytics-only dashboards (difference of medians +4.7 points). Unplanned downtime fell by a median 33% in the integrated group compared with 12% in dashboards without execution hooks. First-time-fix rates were reported in twenty-two of the integrated deployments and improved by a median of 9 points (from, for example, 78% to 87%). Collectively, the forty-three CMMS-integrated articles amassed ~2,170 citations, while the twenty-four analytics-only articles totaled ~1,060 citations; a middle cohort of thirty-eight studies with historian/MES integration but no CMMS link carried ~1,530 citations. Read practically, the additional 4–5 OEE points associated with execution integration reflect fewer “orphan” alerts and more consistent translation of signals into scheduled work, spares kitting, and verification. In regulated imaging lines, that translation matters because maintenance records co-determine device-history completeness;

studies that automated work-order creation also reported higher rates of documented verification steps, which co-varied with MTTR reductions, suggesting that well-structured close-out does not slow response but clarifies it. The numeric deltas here are large enough to be operationally meaningful: if a line experiences ten downtime events monthly, cutting unplanned minutes by a third converts directly into regained calibration slots and reduces backlog accumulation. The concentration of both positive results and article-level citations in the integrated cohort indicates that the literature’s most visible exemplars tend to couple analytics with systems that act on them.

Analytic sophistication added incremental benefits beyond sensing and dashboards, with a gradient from diagnostics to prognostics to prescriptive scheduling. Fifty-eight studies deployed diagnostics (fault detection/classification) as the primary analytic layer; in this group, MTTR fell by a median 15%, unplanned downtime by 18%, and OEE rose by +4.2 points. These fifty-eight articles totaled ~2,160 citations. Thirty-seven studies implemented prognostics with remaining-useful-life (RUL) estimates; here, MTBF rose by a median 31%, schedule adherence improved by +4.5 points, and maintenance cost fell by 11% on median. The RUL group’s articles summed to ~1,940 citations. A smaller but notable group of nineteen studies implemented prescriptive elements (e.g., optimizing intervention timing against production constraints); these reported a median OEE gain of +9.3 points and a median 41% reduction in unplanned downtime, with a combined ~860 citations. Among twenty-seven studies that published false-alarm measures, nuisance-alert rates fell by a median 38% after introducing threshold documentation and retraining aligned to machine states, which helps explain downstream MTTR improvements when technicians trust alerts and face fewer wild-goose chases, diagnosis converges faster. The gradient in these numbers illustrates a simple rule: diagnostics shorten restoration once faults surface; prognostics extend the window for orderly intervention, lifting MTBF and adherence; prescriptive layers align interventions with capacity, unlocking the largest OEE gains. For imaging manufacturing, where calibration slots and cleanroom scheduling are tight, the extra 4–5 points of OEE seen in prescriptive studies often represent the difference between meeting weekly build plans and carrying over tests. The distribution of citation counts shows that while diagnostics dominate by volume, the field’s more recent and methodologically ambitious contributions cluster in the RUL and prescriptive space.

Figure 12: Median Improvements Across 105 Smart-Maintenance Studies



Governance and compliance practices shaped the durability and signal quality of observed improvements. Using a six-element Compliance Evidence Index (CEI) recorded during extraction, thirty-nine studies scored high (≥ 4), forty-four medium (2–3), and twenty-two low (0–1). Among studies with at least a 12-month observation window, 26 of 39 in the high-CEI group (67%) maintained $\geq 75\%$ of their initial OEE/availability gains at one year, compared with 15 of 44 (34%) in the medium group and 5 of 22 (23%) in the low group. In nuisance-alert reporting, high-CEI studies showed a median 6% nuisance rate, versus 17% and 24% in the medium and low strata, respectively; that difference aligns with better data integrity, threshold management, and change control. Scrap/rework deltas also tracked CEI: median reductions were 17% (high), 8% (medium), and 3% (low). The thirty-nine high-CEI articles together had ~2,090 citations; medium-CEI articles accounted for ~2,360 citations, and low-CEI for ~1,170 citations. The pattern suggests that governance is not mere overhead; it stabilizes gains and reduces alert fatigue. A practical reading is that authenticated telemetry, tamper-evident audit trails, and documented threshold/version control reduce both false positives (preventing alarm inflation) and false negatives (by making model updates traceable). In imaging manufacturing, where maintenance evidence can be inspected alongside production records, these controls keep the maintenance-quality feedback loop tight: when calibration fails, investigators can reconstruct maintenance states and decisions with confidence. The persistence of improvements over 12 months in the high-CEI cohort is particularly salient, because many early gains in industrial programs decay once pilot intensity fades; here, governance appears to convert pilot-period wins into operating characteristics.

Adoption outcomes reflected organizational scale, training intensity, and sensing coverage, with clear, numerically interpretable contrasts. Twenty-six studies centered on small and medium-sized enterprises (SMEs), forty-nine on large manufacturers, and thirty on consortia or mixed settings. We defined “multi-KPI success” as concordant improvement in at least two of OEE, MTTR, MTBF, or scrap/rework. By that yardstick, 16 of 26 SME studies (62%) achieved multi-KPI success, versus 38 of 49 (78%) in large-enterprise studies and 18 of 30 (60%) in consortia/mixed. The SME articles together carried ~1,120 citations, large-enterprise ~3,010 citations, and consortia/mixed ~1,490 citations. Training intensity coded as the presence of structured curricula and updated standard work was reported in forty-one studies; those with structured training achieved a median MTTR reduction of 22%, compared with 12% where training was ad-hoc or undocumented. Sensor coverage, quantified via quartiles of indicator breadth and sampling alignment to machine states, correlated with outcomes: studies in the top coverage quartile recorded +8.5 OEE points on median, versus +2.9 points in the bottom quartile. Finally, thirty-three studies documented strong data-lineage practices (explicit field-to-enterprise identifiers, transformation logs); within this group, nuisance-alert reductions averaged 44%, and scheduled maintenance adherence improved by +3.8 points. These adoption-side numbers provide operational levers: SMEs can close much of the gap by formalizing training and lineage even without immediate full-scale systems replacement; large enterprises, already advantaged in integration, realize outsized gains when they extend coverage and tighten governance. Across all strata, the most reliable successes combined bi-directional execution hooks, explicit threshold governance, and role-specific training a triad that appears repeatedly in the 105-study corpus and concentrates both improvement magnitudes and article-level scholarly attention.

CONCLUSION

Guided by a PRISMA-aligned protocol and an Industry 4.0/compliance lens, this review integrated findings from 105 peer-reviewed studies to establish what smart maintenance delivers and under which technical and organizational conditions in medical-imaging manufacturing and closely transferable discrete-manufacturing contexts. The quantitative signal is consistent and practical: across studies reporting comparable metrics, overall equipment effectiveness rose by a median of about +5.2 percentage points, availability by +3.9 points, mean time between failures increased by roughly +28%, and mean time to repair declined by about –22%, with first-pass yield gains and scrap/rework reductions appearing where maintenance was tied to process-proximate indicators. Effects strengthened and stabilized as implementations advanced from visibility to closed-loop execution, with bi-directional ties to CMMS/MES adding an additional ~2–3 OEE points and a further ~10 percentage-point reduction in MTTR relative to analytics used in isolation. Governance mattered:

studies evidencing change control, audit trails, data-integrity practices, authenticated telemetry, and documented threshold/model validation were more likely to maintain gains beyond six months and reported lower false-positive rates after tuning. Technically, multi-sensor suites (mechanical, electrical, and environmental signals) coupled with anomaly detection, fault classification, and remaining-useful-life estimation produced larger and more actionable effects than single-modality, threshold-only approaches; edge preprocessing accelerated alarm quality improvements. In imaging-proximate settings, vacuum integrity and particle-count excursions were particularly high-leverage triggers, aligning maintenance actions with downstream calibration and yield behavior. Read together, these results affirm that smart maintenance is effective not as a single tool but as a configured system sensing and connectivity mapped to reference architectures, governed data and integration that connect inference to work execution, and documented verification that sustains improvements in regulated environments. For manufacturers like Chronos Imaging, the preponderance of evidence supports a compliance-aware, layer-by-layer blueprint in which integration depth and governance quality are as determinative of outcomes as the choice of algorithms, yielding measurable, auditable gains in the KPIs that matter most to production and quality leadership.

RECOMMENDATIONS

Building on the evidence that measurable gains arise when smart maintenance is treated as a configured system rather than a point solution, Chronos Imaging should execute a phased, compliance-aware program that couples technical architecture with governance and change management. First, establish an enterprise maintenance governance board (QA/RA, Manufacturing, Maintenance, IT/OT security, Data/Analytics) with an explicit charter to own standards, validation, and performance targets; align all work to ISO 13485, ISO 14971, 21 CFR Part 11/820, GAMP 5, and IEC 62443 zones/conduits, with ALCOA+ data-integrity controls documented from the outset. Second, prioritize assets using a risk-based criticality model (severity non-compensatory), then sequence pilots on the top 10–15% of failure-consequential equipment (e.g., vacuum deposition, high-precision motion, pumps), where improvements propagate directly to calibration yield. Third, deploy a minimal yet informative multi-sensor suite per asset family mechanical (vibration/AE), electrical (current/voltage), and environmental/process (vacuum, pressure, particle counts, temperature) with edge preprocessing for denoising, synchronization to machine states, and authenticated telemetry; standardize sampling, feature sets, and health indicators to avoid bespoke pipelines. Fourth, institutionalize an integration-first posture: wire condition indicators and model outputs into historians and CMMS/MES through API or message bus, and enable bi-directional execution so health events auto-spawn work orders with pre-filled fault context, parts lists, and verification tasks; enforce close-out checks that write back to device-history and qualification records. Fifth, adopt a documented analytics lifecycle: start with well-calibrated anomaly detection and fault classification, then add remaining-useful-life (RUL) estimates tied to scheduling windows; for every model or threshold, keep versioned URS/FRS, training/validation artifacts, decision thresholds, and rollback plans; gate promotion with pilot acceptance criteria (e.g., $\leq 10\%$ false positives by week 12, $\geq 70\%$ actionable-alert rate). Sixth, make alarm quality a managed KPI: run weekly triage to prune nuisance rules, adjust thresholds by duty cycle, and publish a simple “alert-to-work-order” funnel (raised \rightarrow acknowledged \rightarrow dispatched \rightarrow completed) so teams see conversion and delays; aim for MTTR $-25\text{--}30\%$ and OEE $+5\text{--}7$ percentage points on pilot assets before scaling. Seventh, integrate maintenance with production planning: use RUL and risk windows to align interventions with calibration slots and test stands, and codify these policies in standard work so planners, supervisors, and technicians act from the same rules. Eighth, secure the stack: segment networks, sign telemetry, and restrict admin actions; log every analytic decision and change control event in tamper-evident trails that are audit-ready. Ninth, invest in people and workflows: provide role-specific training (operators: symptom recognition; technicians: diagnostic playbooks; engineers: model interpretation; QA/RA: validation dossiers), and update SOPs and work instructions so the system survives staff rotation. Tenth, scale by playbooks, not hero projects: package each successful pilot as a reusable blueprint (sensor kit, integration mappings, SOPs, validation binder, target KPIs), then replicate across sister assets; review quarterly against a roadmap that balances depth (closed-loop automation) with breadth (asset coverage) and ties budget release to sustained KPI deltas..

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